

















Coaching Cultural Solutions

select surveys













onwave







David Allen **CECA** Southern Executive Director





CECA CORE PILLARS

- Clients, Policy & Workload "Creating Work Opportunities"
- Health, Safety & Wellbeing "Creating a Safer Workplace"
- Skills & Training "Creating a Skilled Workforce"
- Sustainability & Social Value "Creating a Better Environment for All"
- Careers & Recruitment "Creating a Talent Pipeline"







- Westminster debates \triangleright
- Aligned to Aged Asset Conference





Buried Service Mock Trial - December 24 \triangleright



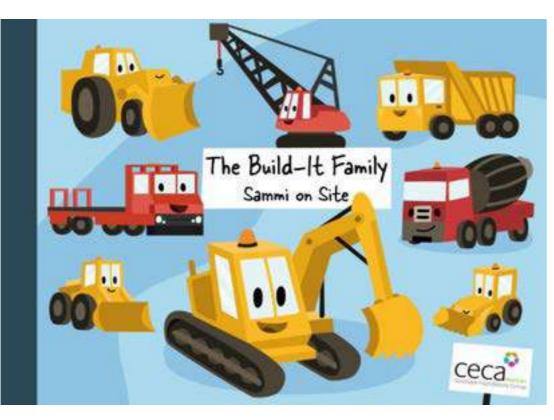
Seaworks Expo - June 2024 & 2025 CECA focus Energy & outreach





Support need for resilient & sustainable infrastructure

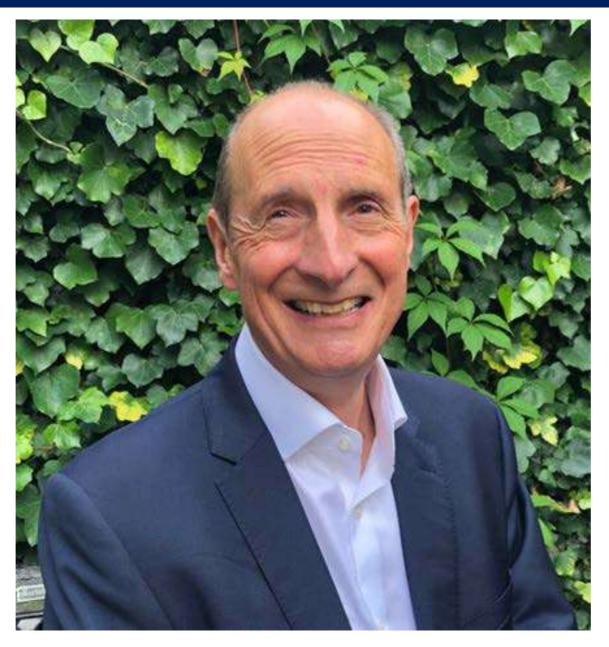












Peter Crosland CECA National Civil Engineering Director





Safia Roshan Service Clearance Manager

Heathrow

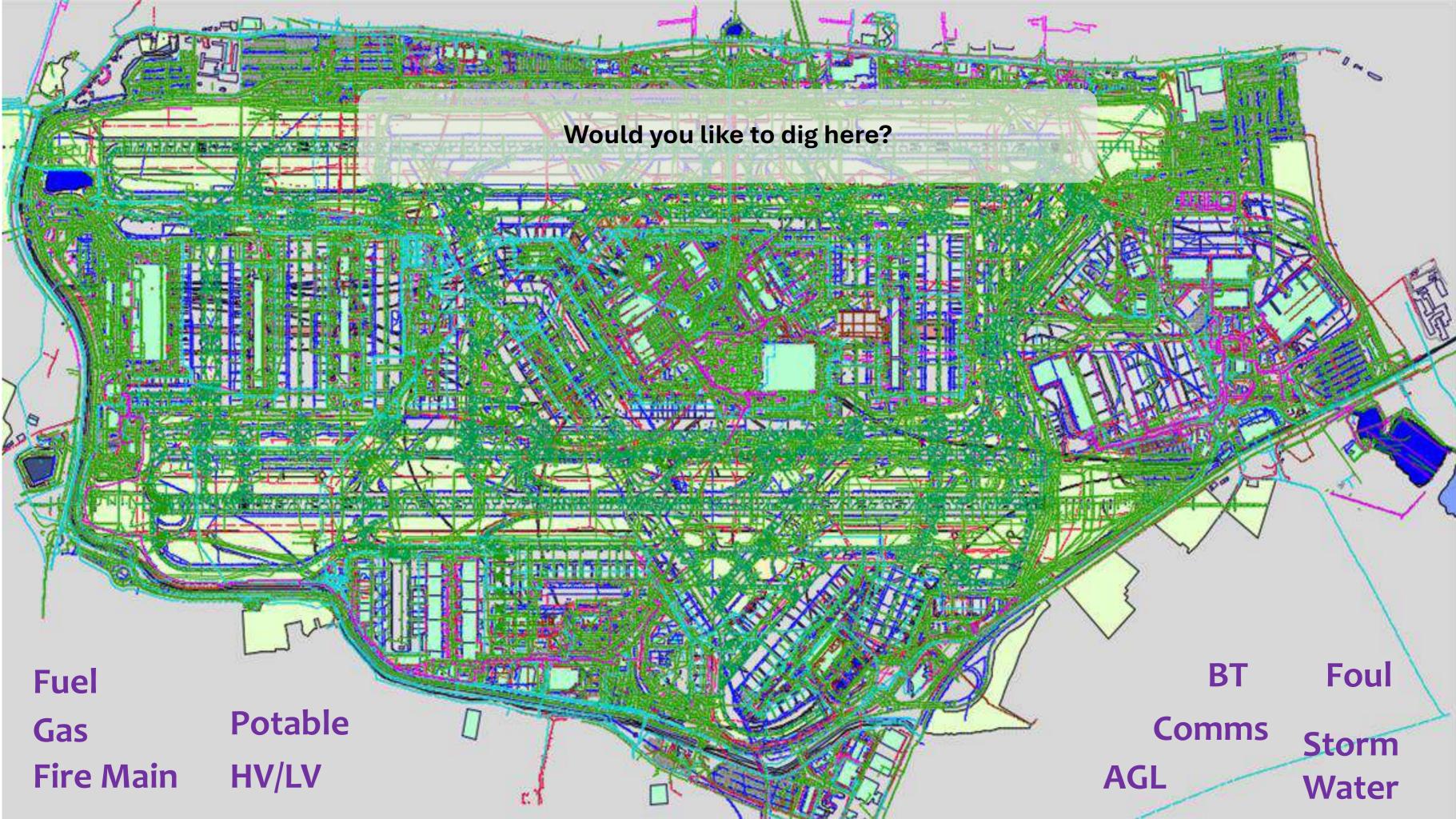




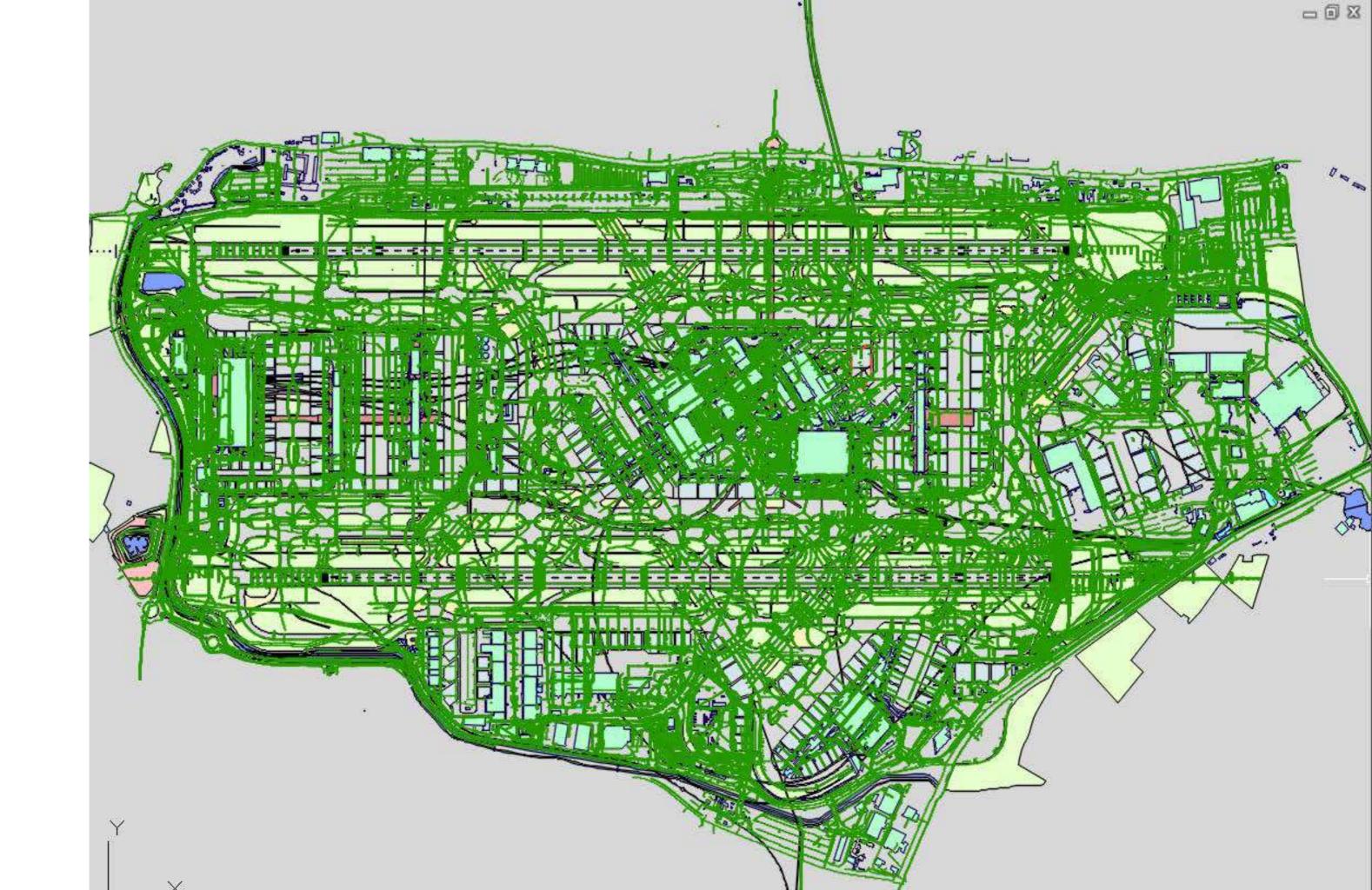
Heathrow Service Protection

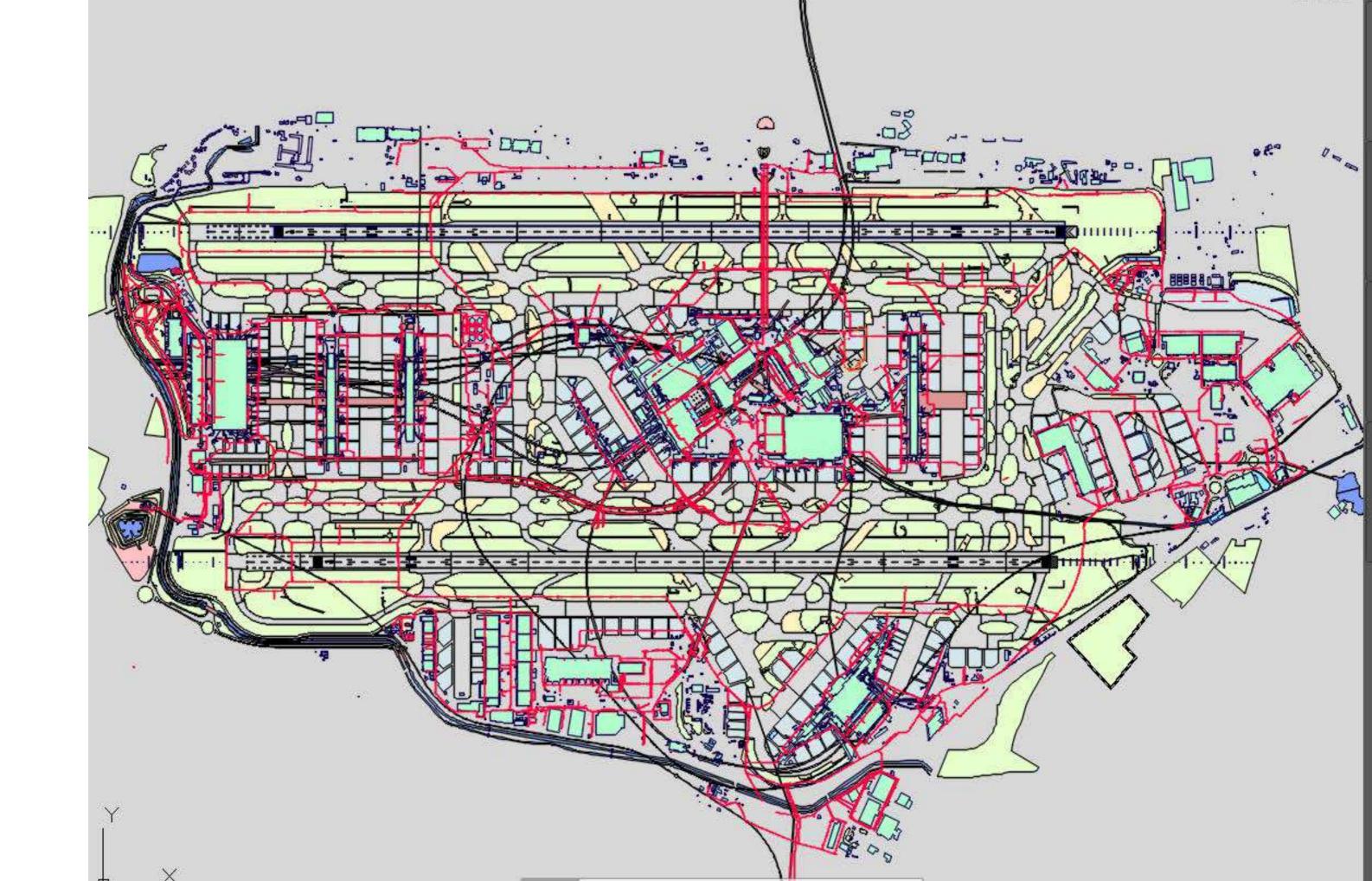
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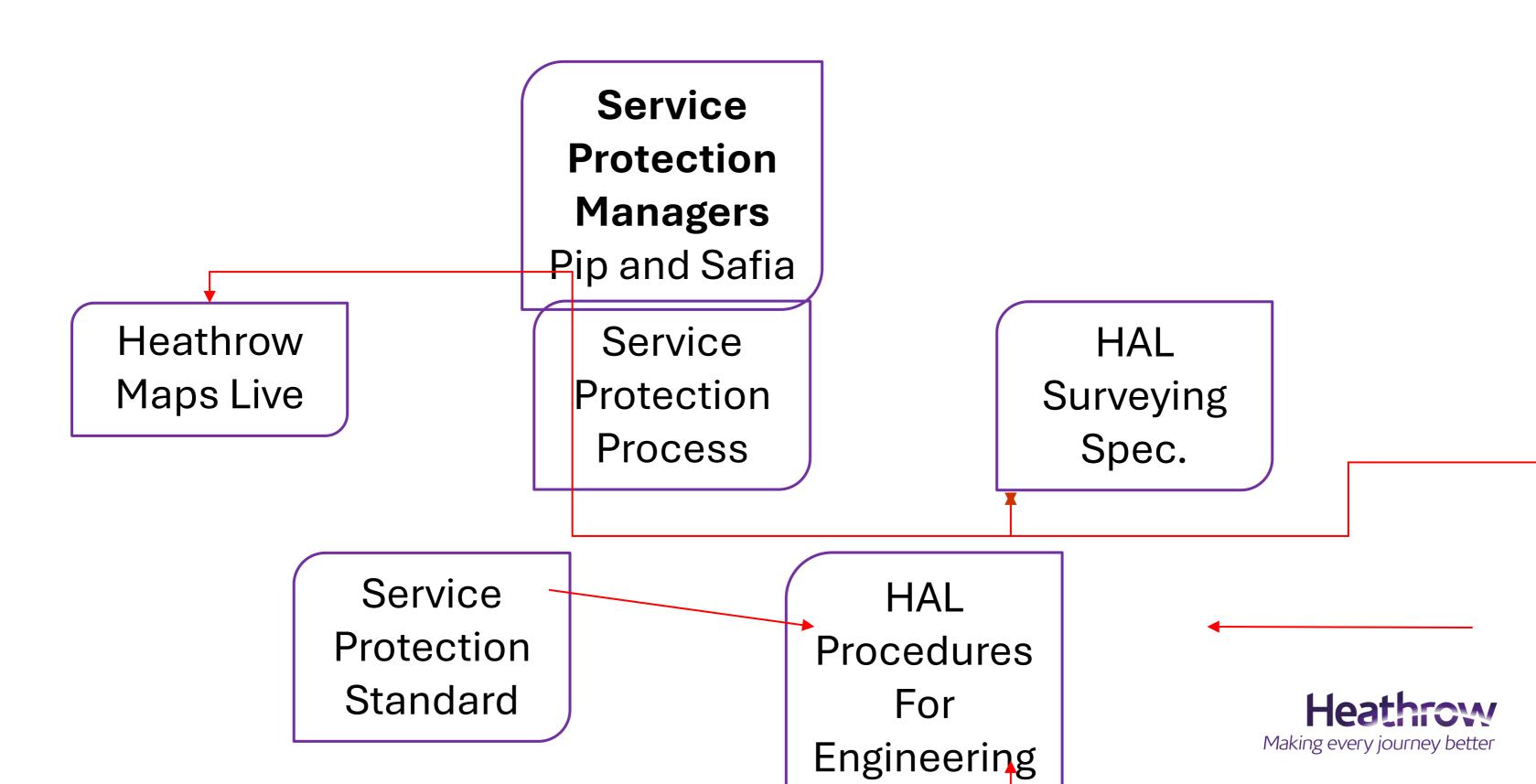
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Fire Main

Fuel main



Service Protection Process



Classification: Internal

Classification: Internal

Heathrow

Fire, Health & Safety Standard Service Protection Standard

Date	Version	Reason for change	Changes made by	Authorised by	
26/09/22	5.0	Updated Standard and Published in new format	M.Boakes	1.Smith	
Review frequency Syears			Next review date	26/09/25	

Document Reference: 00000-XX-PR-XXX-000642

Authorised Date: Sept 22

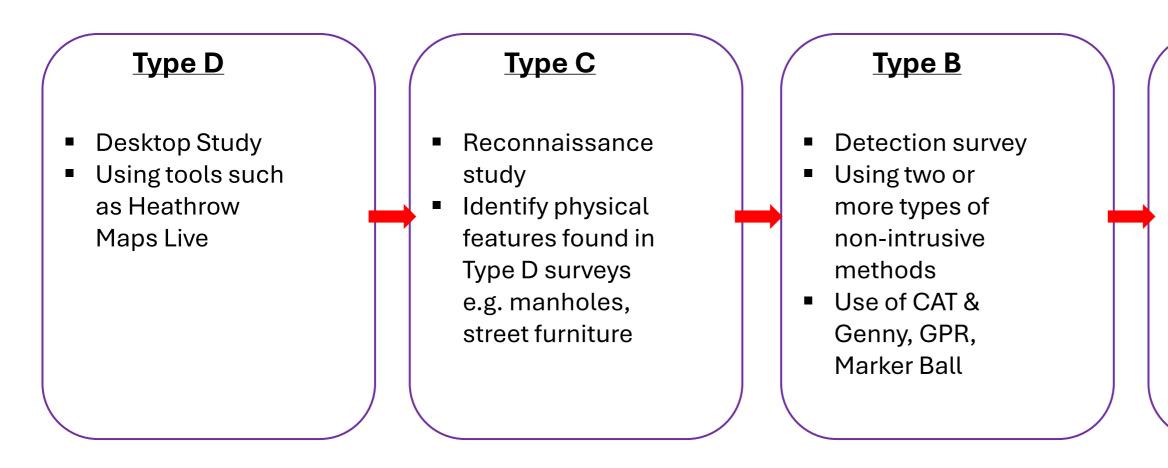
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Service Protection at Heathrow

•Survey Types: In Accordance with PAS128



Type A

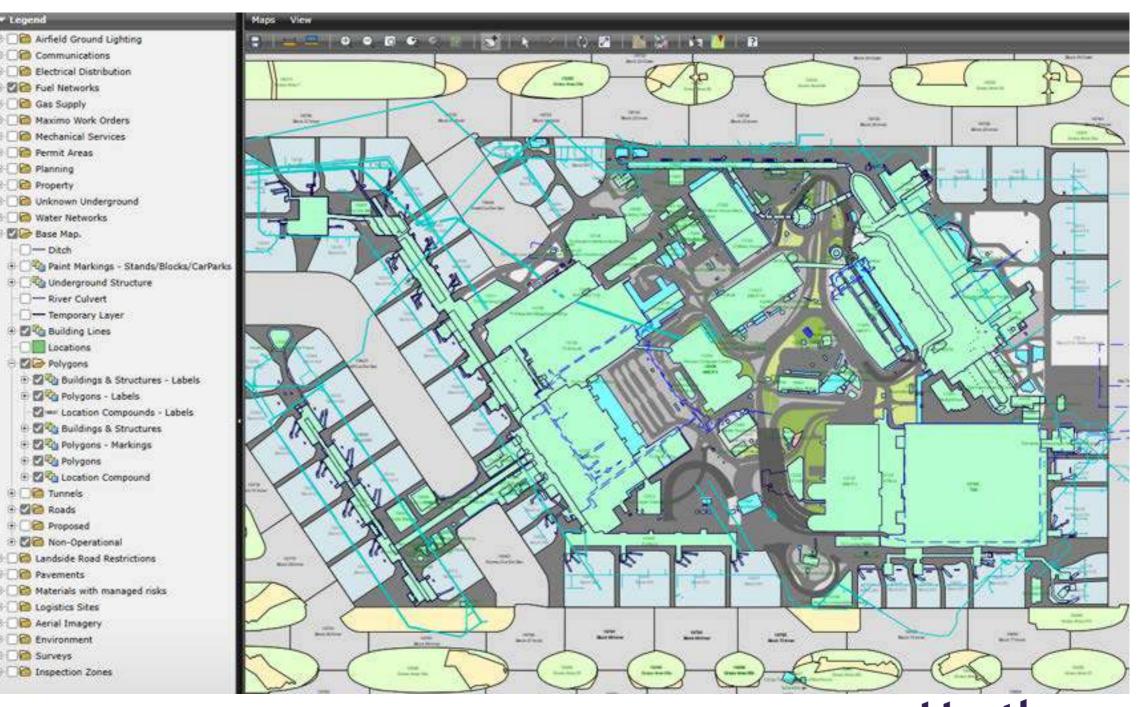
- Verification survey
- Create trial holes using vacuum excavation, air pick, hand tools
- Use of manholes
- Confirm position to within 25mm



Service Protection Process

•Heathrow Maps Live

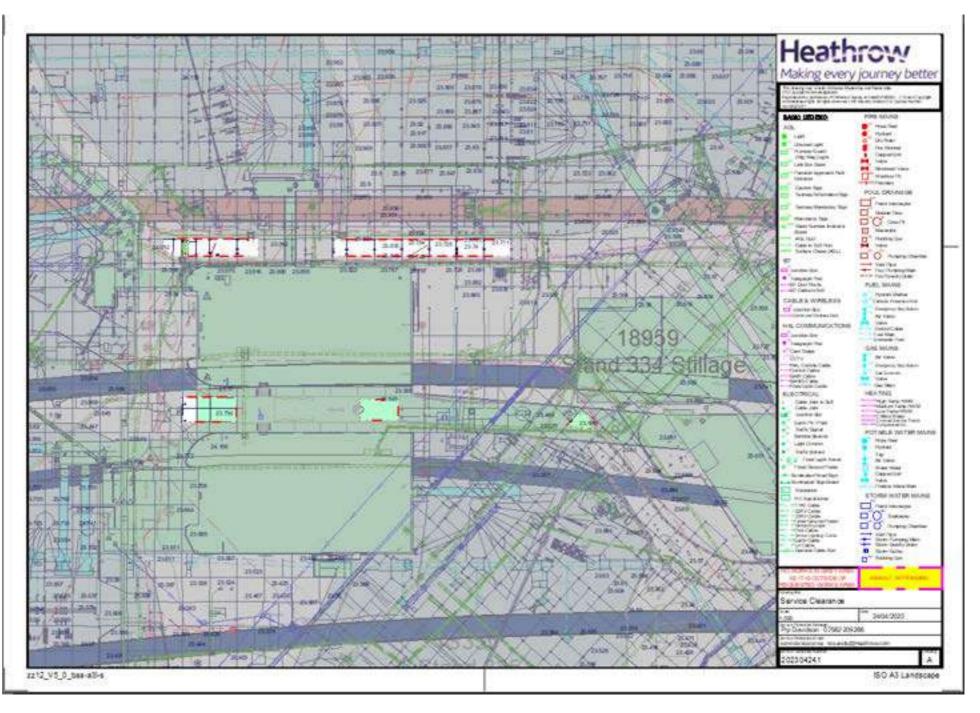
- Online tool managed by Engineering & Asset Management.
- It is the single source of attributed geometry information for all our assets at Heathrow.
- The map is updated daily with the data received from projects, engineering, property & surveys along with periodic updates from the Ordnance Survey.



Heathrow Making every journey better

Service Protection process

Secural Information -	rvice Protection		202304241.0	Appro	ved	Heathrow			
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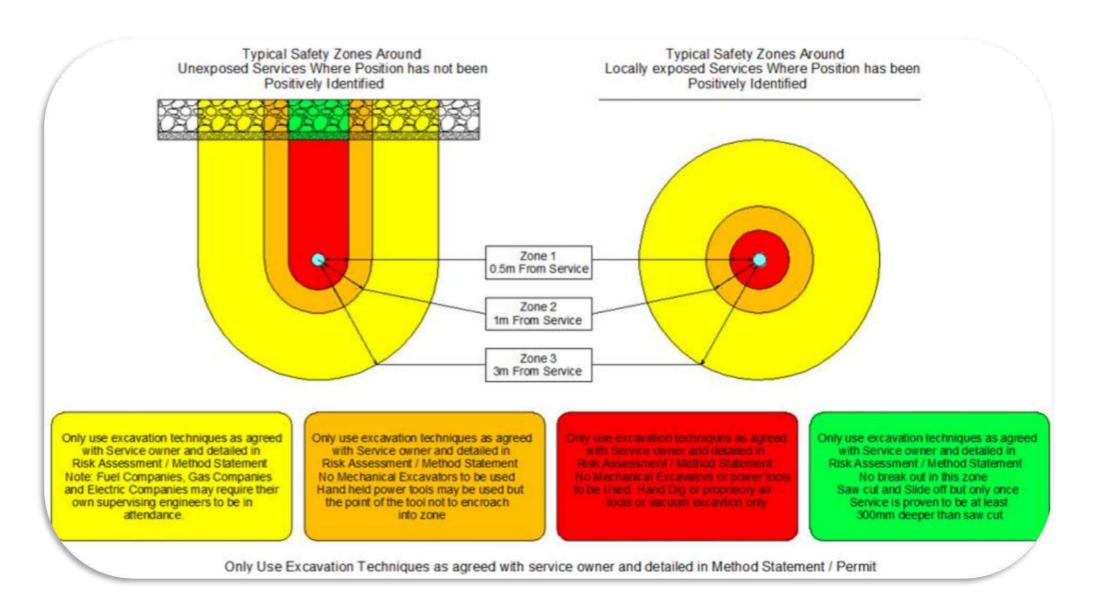




Service Protection Process

•HAL Procedures For Engineering Dispensations

- Service owners must be notified if working within 3m of their service
- Depending on distance, methods must be agreed with the service owner before work can commence
- Diagram provided in the guidance gives a good guideline as to





Classification: Internal

THANK YOU!



SCOTTISH WATER VIDEO

BOB'S STORY







Andrew Pinkham – Director of SHEQ United Living Infrastructure Services

united living

> united living

united living infrastructure services



united living

Our mission & strategic priorities

At United Living, our mission is to be the partner and employer of choice for designing, building, maintaining, and connecting communities and critical infrastructure to create a more sustainable and inclusive society.



Invest in our people



Clients and markets

united living



Safety and sustainability



Operational excellence

What we do

• United Living Group is comprised of four complementary businesses. All dedicated to realising our vision of creating a connected, sustainable future.



Revitalising homes and communities through the regeneration of living spaces, breathing new life into neighbourhoods.



Delivering resilient infrastructure that improves daily life by partnering with our clients to achieve sustainable outcomes for their customers and communities.



Providing much-needed build-to-rent and affordable housing solutions, addressing the housing challenges facing our communities.





Connecting people through fixed-line and mobile telecoms infrastructure, ensuring seamless communication and access to information.

Don't Walk By





Cable strike investigations in multiple organisations and sectors

When it goes wrong:

- Operative hit a Low Voltage main cable and was on fire in 2011 tier one contractor. 1.
- Operative hit a High Voltage cable encased in concrete and received 60% burns in 2012 2.
- Operative damaged the duct of a 275kv cable encased in concrete. 3.
- Principal contractor and subcontractor have been fined over £1 million after a cable strike. 4.





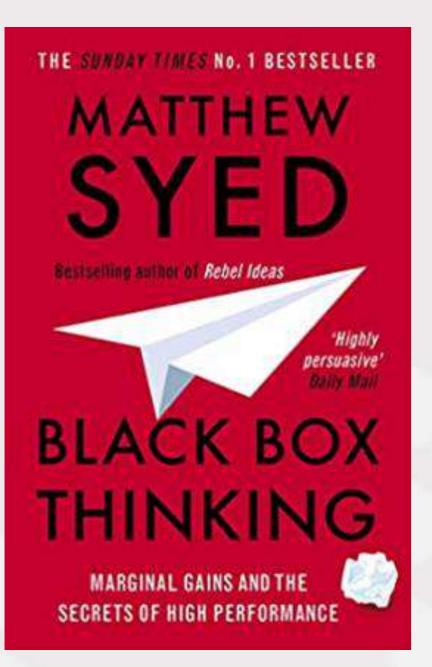








Learning from incidents



- 1. Blame is entirely counterproductive.
- 2. Failure, and our attitude to failure, is critical to learning and improvement.
- 3. Feedback is at the very heart of improvement and growth.
- 4. Cognitive dissonance becomes more problematic the more experienced and influential you are.



- 1960 accident rate 30 incidents per 1 million departures
- 1996 accident rate 1.2 incidents per 1 million departures
- 3. From 1996-2015 the number of hours flown doubled
- 4. 2015 accident rate 0.3 incidents per 1 million departures

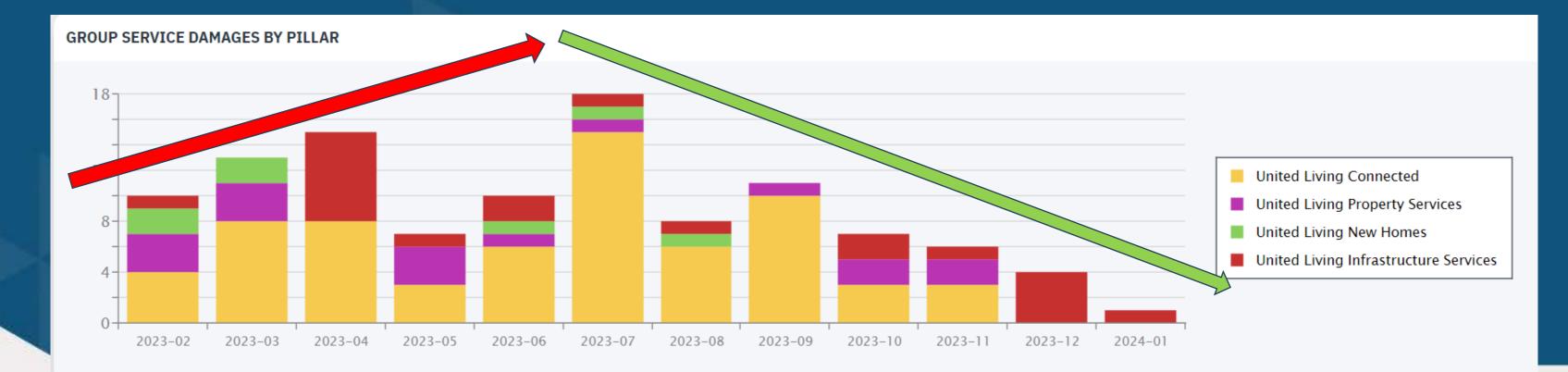
Data from boeing for air travel by western built jets and quoted from Giovanni Bisignoni CEO IATA



United Living Utility Service Avoidance Group

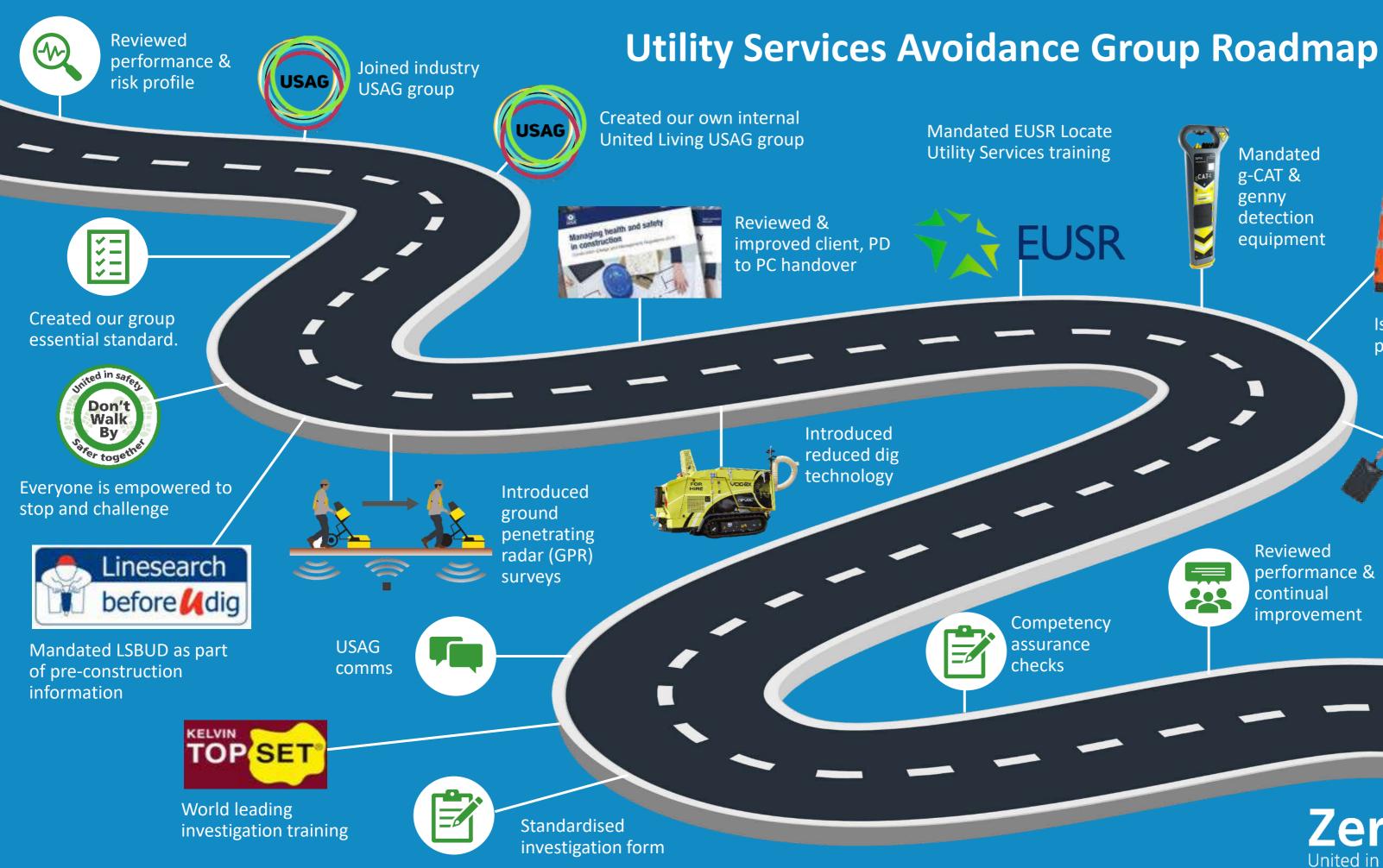
Performance Statistics – Last 12 months:

- Spotted adverse trends in our service damage data.
- Established our United Living Utility Service Avoidance Group (USAG).
- Implemented our USAG road map, essential standards and risk reduction plans.
- Achieved significant reductions in our risk profile, prevention of incidents and potential for harm from July 2023 onwards due to the improvements we made.





ans. nd potential for



EUSR

Mandated g-CAT & genny detection equipment



Issued FR / ARC protective clothing

Issued electrically insulated tools



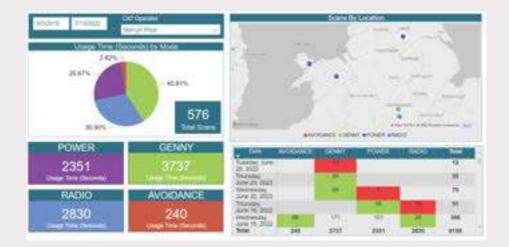
Reviewed performance & continual improvement

Competency assurance checks

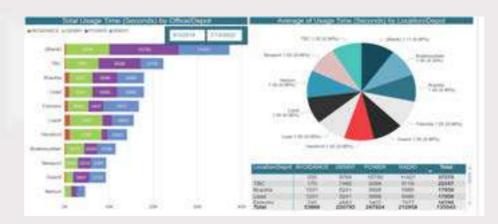
ZerHarm United in safety - Safer together

Quick wins

1	0	Operatives Name Operatives ID no.							
	upervisor/ Manager	Contract				0			
No.	Check				Passed	Passed with Coaching	Failed	Score	
Comp	leting pre-	use checks				1.1.21.0490.5			
Conc	fucting the	e survey							
2.1	SURVEY AREA IN POWER MODE- P mode selected Sensitivity switched to maximum. Correct search pattern used. C.A.T is kept vertical sensitivity is reduced to narrow search response. Plant clearly traced and marked.					2	1	0	
2.2	SURVEY AREA IN RADIO MODE - R mode selected Sensitivity switched to maximum. Correct search pattern used. C.A.T is kept vertical sensitivity is reduced to narrow search response.Plant clearly traced and marked.					2	1	0	
2.3	SURVEY THE AREA IN GENNY MODE - G mode selected, Ground is scanned and earth peg used at 45 degree angle. Black lead connected to earth, red lead connected to plant. Plug in to Genny and listen for tone change.					2	3	0	
Exca	vation				ul.	W		01	
3.1	Is the plan for the required work the safest way of completing the job					2	1	0	
3.2	Can ide	Can identify the difference between HV and LV cables					1	0	
3.3	Is aware of the separation distance when using mechanical equipment in relation to underground plant					2	1	0	
3.4	Do the team know that they must ask for the service to be isolated if they are cased in concrete.					2	1	0	
3.5	Are safe	fe digging practices evident and resurveying with the CAT					1	0	
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	Pass Pass with requirements					Total score Failed			
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EUSR locate Utility Services accredited training.

THANK YOU





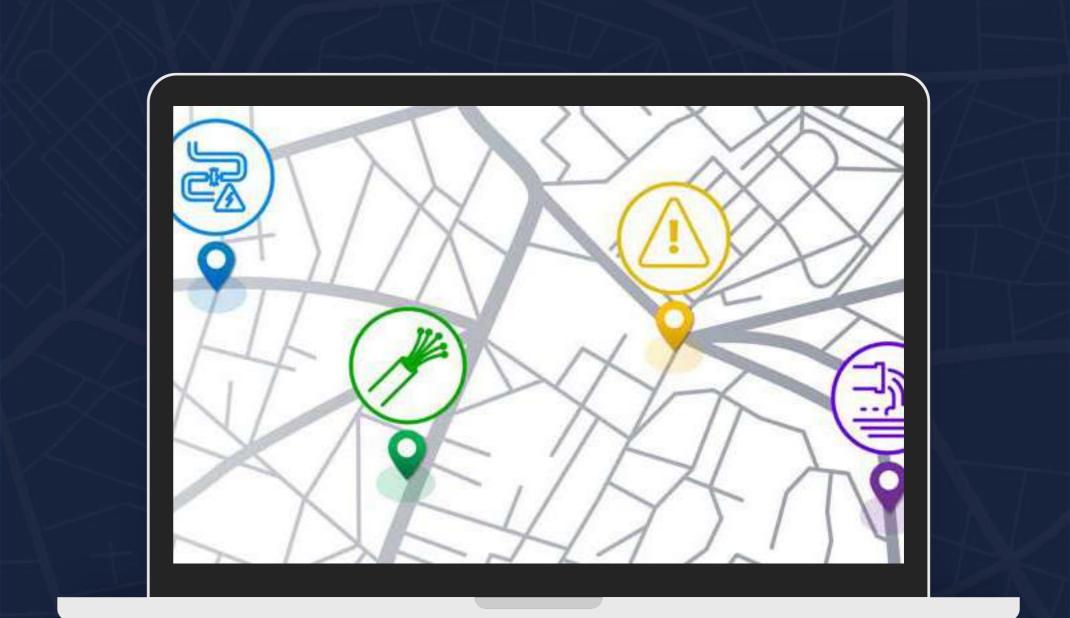
united living new homes



united living



How Kier use data to reduce service strikes





Presenting today will be



RICHARD BURDETT

Applied Digital Services Director - Kier



Our problems – Your problems





It takes a long time to get **comprehensive** C2 data

We keep making the same mistakes repeatedly



There are additional risks present on-site that are not displayed in C2 plans or part of the C2 process



Many assets are often uncharted, decommissioned, shallow or in the wrong location!

It is very hard to create and manage a circular, data rich process that puts intelligence in the hands of those who need it, when they need it!



KIER

WQuikSTATS[®]



The Challenge: Frequent Utility Strikes



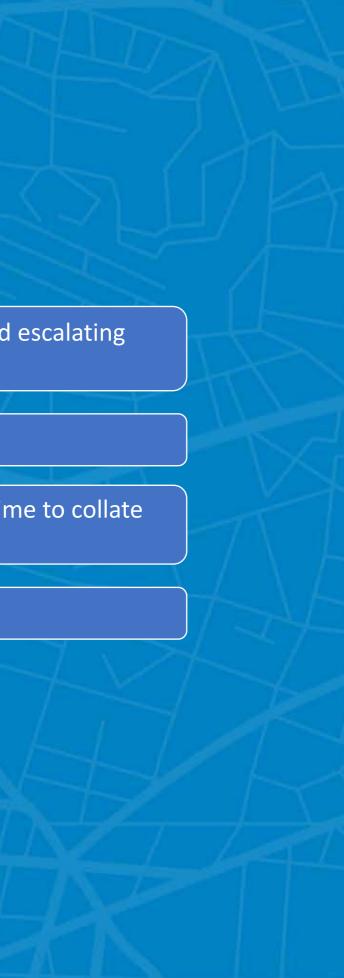
South West Water was responsible for excessive utility strikes, causing project delays, safety risks and escalating cost.

Existing processes were ineffective in preventing strikes.

Using legacy processes, times afforded to attend site under OFWAT regulations didn't give workers time to collate comprehensive STATS plans



A smarter, data-driven approach was needed.





WQuikSTATS®

What is a C2 to PAS128-D?





A C2 is an up-to-date pack of 3rd party asset drawings in the vicinity of your design or excavation works.

The drawings produced are specifically for the works location



The plans will include Keys and all known statutory assets



Used at early-stage project planning and for risk assessments

It's a legal requirement and must be done





WQuikSTATS[®]

What is QuickSTATS and how did it help Kier?



QuikSTATS®

What is QuikSTATS?



Quick and User-Friendly Service: Provides accurate, consolidated underground utility packs to identify buried pipes, cables, and other infrastructure.



Accurate Data for Planning: Delivers essential data to local/national highway authorities, utility suppliers, and contractors before excavation or design works.



Risk Reduction: Minimises utility strikes, avoiding costly delays and improving design processes while ensuring on-site safety.

Comprehensive Search: Supplies the most detailed C2 utility search via an interactive digital map, accessible 24/7 for urgent projects.

Data-Rich Mapping: Offers detailed underground utility insights, essential for planning, managing, and executing infrastructure projects – More than just C2, more than PAS128-D!



KIER

QuikSTATS



The Solution: Implementing QuikSTATS



South West Water integrated QuikSTATS into their daily workflow



It gave them real-time access to accurate utility data that enabled proactive decision-making.



98% fully automated C2 provision removed dependency on slow, manual processes



Utility strikes reduced by 50% after QuikSTATS adoption.

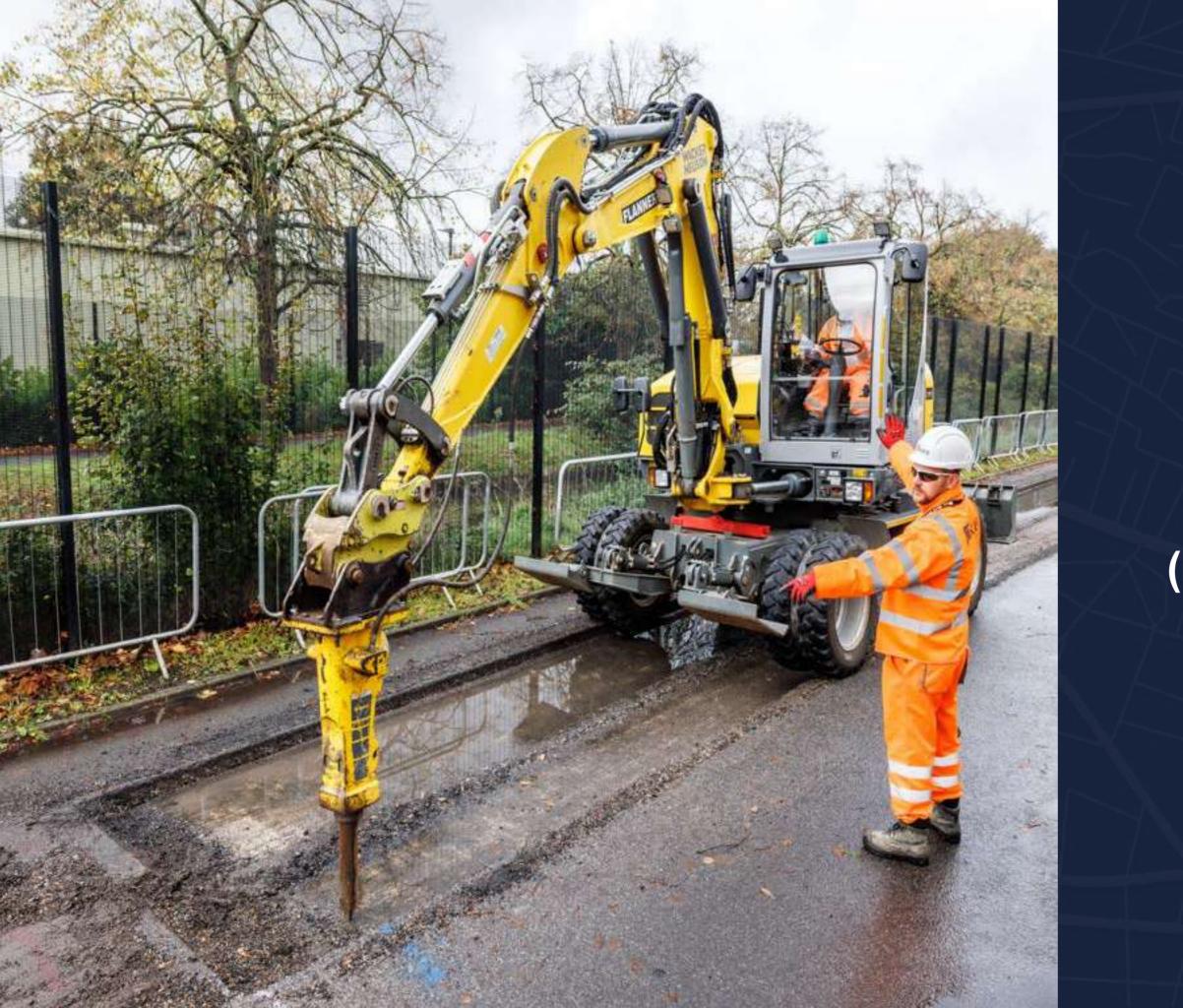
South West Water now operates with greater confidence and efficiency 24/7 – They excavate over 100 times a day across the region.







WQuikSTATS[®]



QuikSTATS®

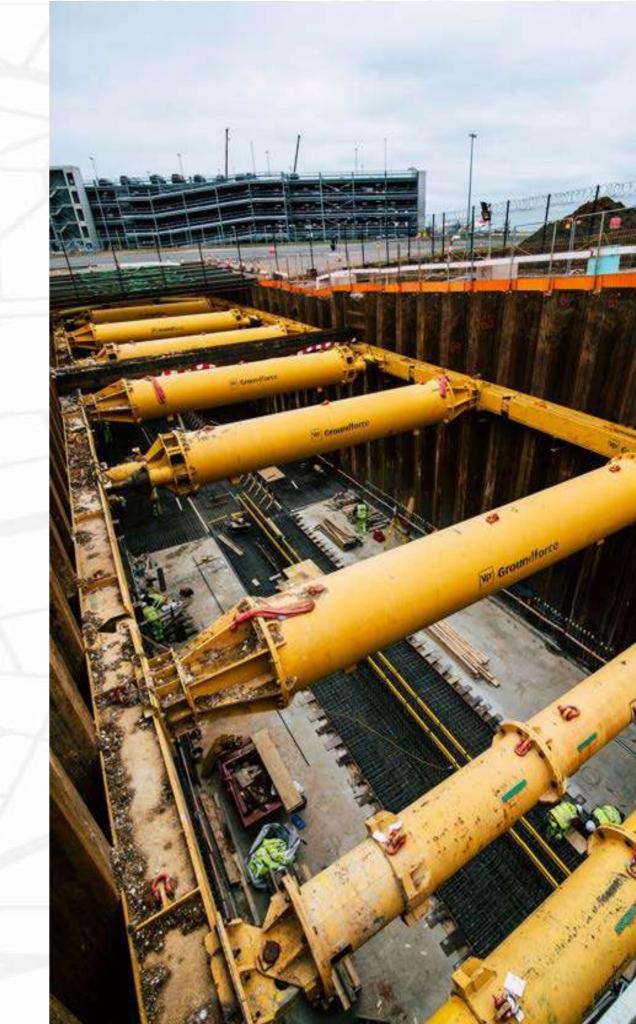
2024 STATS

130,000 C2 Searches (Over ¼ of all Highways searches in the UK)

27 minutes Avg. return

Live Demo Note: Section 2015 No





Some of the companies we've partnered with

National Highways Birmingham City Council Southwest Water Somerset Council HS2 Transport for London West Northamptonshire Council North Northamptonshire Council Shropshire Highways Virgin Media Open Reach Thames Water City Fibre Severn Trent Water Anglian Water Amey



QuikSTATS®

THANK YOU

For further Q & A'S or a more in-depth demo please visit us at our stand



Visit out website or view our digital interactive brochure



QuikSTATS®





Underground Services Lee Cartwright

Head of HSEQ

Together we shape, create, deliver

Timeline

Costain/Cadent

Contract awarded to Costain to manage a geographical area of Cadents regulated work to update the existing gas supply network.

March 2023

2023

End of Year 2 finished with a better 2nd half than the first. Safety Stand down sessions undertaken on the contract to emphasise the importance of following safe digging practices Oc Rej of Ser Col & V the unc avo

2021

2022

September

New plan formulated to look at the root cause of underground service damages.

Implement various proactive campaigns and measures to help eliminate and reduce underground service damages

2024

March 2024

Celebrate the success that the contract have achieved over the last year and reinvigorate and implement the Safe & Well Plan

COSTAIN

October 2024

Report on first 6 months of Year 4 underground service damages.

Continue with the Safe & Well plan to maintain the best practices in underground service avoidance and excavations

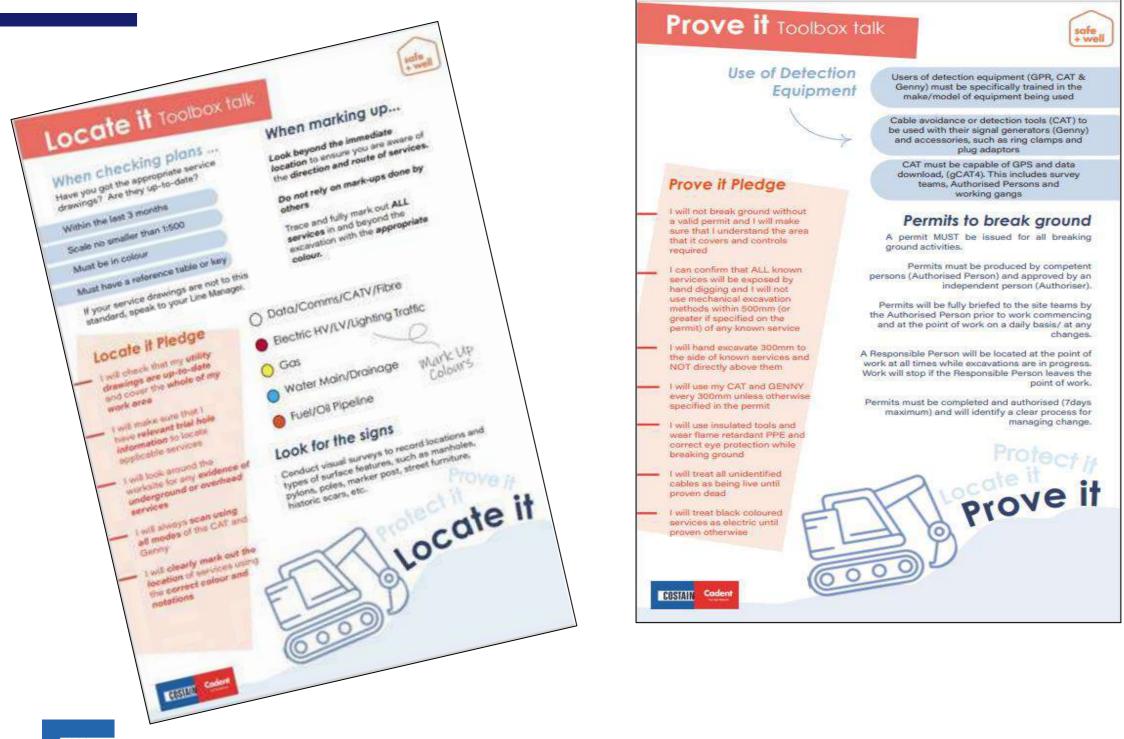
2024

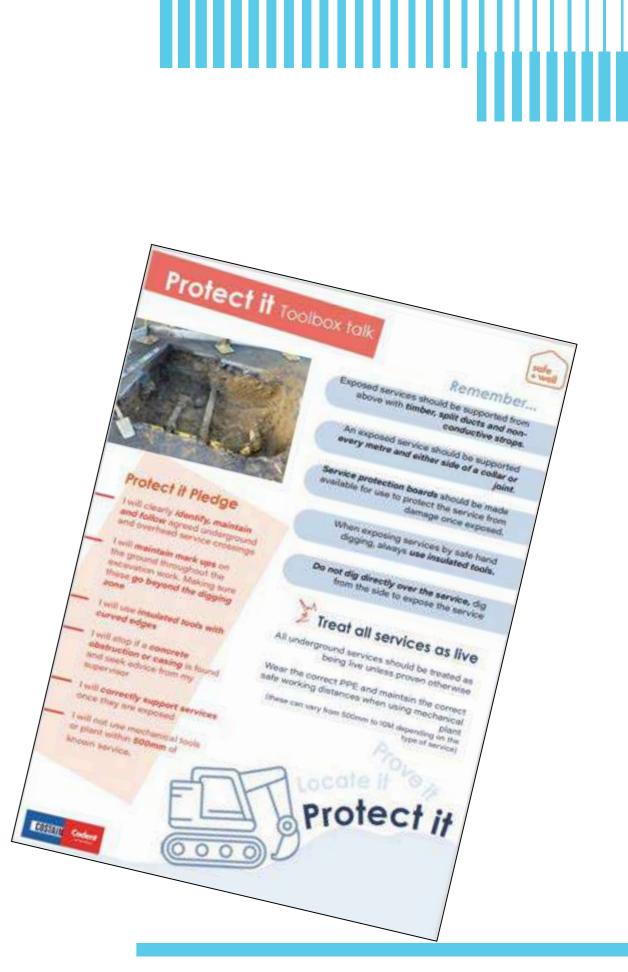
2025

March 2025

Hopefully celebrating another year with reduced underground service strikes and no injuries arising from this activity

Locate It, Prove It, Protect It





Continual Improvement

To achieve a positive reduction in service strikes we implemented a plan that involved the involvement of everyone involved within the contract including the client.

- The use of the Antecedent, Behavioural, • Consequences (ABC) model for all electric strikes to enhance the report by looking at the behaviours leading up to , during and after the incident occurred.
- The continual development of an interactive, up-toulletdate database of all underground service strikes. This then enabled us to look at any trends and put measures into place to eliminate the issue. An example of this was the depth of when the damages occur, we noticed there were a lot around the depth where the secondary scan should have been undertaken and reiterated the need for this to be undertaken.
- The implementation of Underground Services • Avoidance Group within the contract
- Formulate a Safe & Well plan, incorporating the safe ulletworking practices of avoiding underground services during excavation activities. Involvement from all
- parties, Costain, contractors and the client. COSTAIN

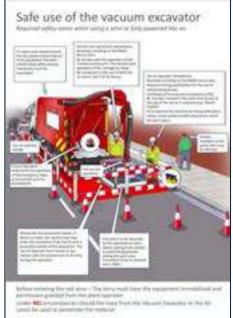
- contractors.
- ulletLDP's nominated Trainers.
- ٠
- •

USAG standard and Charter created signed by all

A training course to be created and delivered to the

Utilise the Costain process of their recent "Hands Off, Step Away, Safe Space" process to look at how we can apply the same principles to the avoidance of underground services, especially Electric cables.

Formulate and chair a working group with all the Vacuum Excavator companies involved with the work to create a minimum standard of working.



Continual Improvement - CBM

To achieve a positive reduction in service strikes we implemented a plan that involved the involvement of everyone involved within the contract including the client.

- The use of the Costain Behavioural Management • (CBM) program is aimed at all levels within the organisation.
- The principle of CBM is to get people to do the right ulletthings, because they want to, not because they have to.
- This is achieved by shaping the way in which people ulletwork by helping them to change the environment around them through leadership, engagement, feedback and most importantly, the provision of timely and appropriate consequences, for both success and failure. The implementation of Underground Services Avoidance Group within the contract
- CBM is NOT a quick fix; it cannot be implemented • overnight, nor is it another off the shelf system or procedure. It is about culture change and taking responsibility for the environment you create and the resulting behaviour and performance that it brings.

- business.





For safety the metrics will include DFR but will focus on leading metrics which will include levels of training, implementation and holistic project SHE performance.

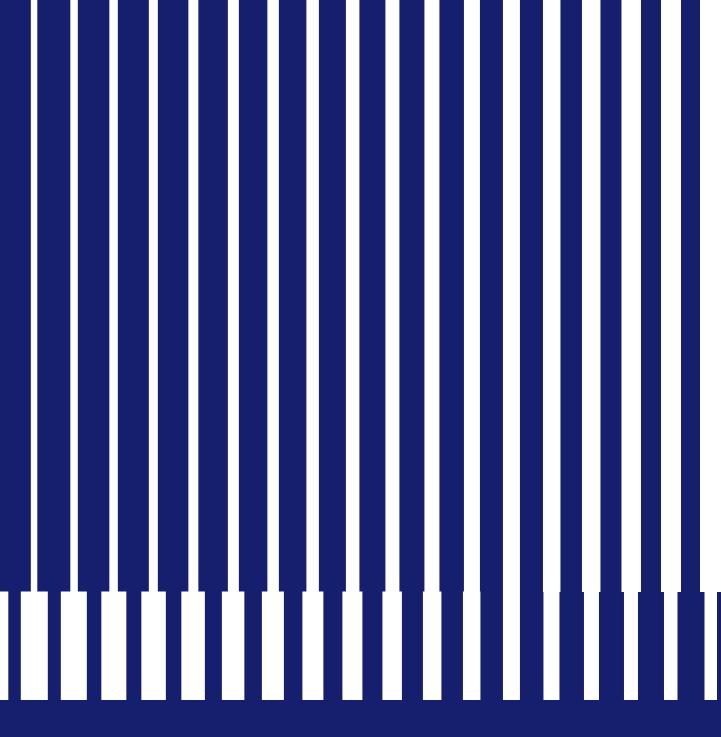
This can include CBM Culture Surveys which will be carried out on a quarterly basis designed to measure engagement, behavioural and culture change within the





Thank you

costain.com



REFRESHMENT BREAK





CDM DIFFERENTLY

Peter Crosland CECA National Civil Engineering Director









CDM DIFFERENTLY

'The purposes of CDM 2015 is to maintain or enhance worker protection'

HSE June 2014

- Has this happened?
- If it's happened how?
 - If not, why not?





CDM DIFFERENTLY

What do we mean by 'CDM Differently?

Construction risk, including H&S aspects, must;-

- be managed primarily by construction professionals
 - utilise a collaborative and integrated approach _
- encourage project teams to focus on specific challenges rather than generic concepts of 'risk'.







CDM DIFFERENTLY

'Successful risk management is not about ticking boxes or calculating numbers . And it is not about doing things to avoid sanctions. The primary goal is not to avoid a fine or criminal record, but to stop people being made unwell or being hurt or killed by their work.

Managing risk means managing people and every one of them is different. That's not easy to factor in to the numerical system driven approach to risk management.'

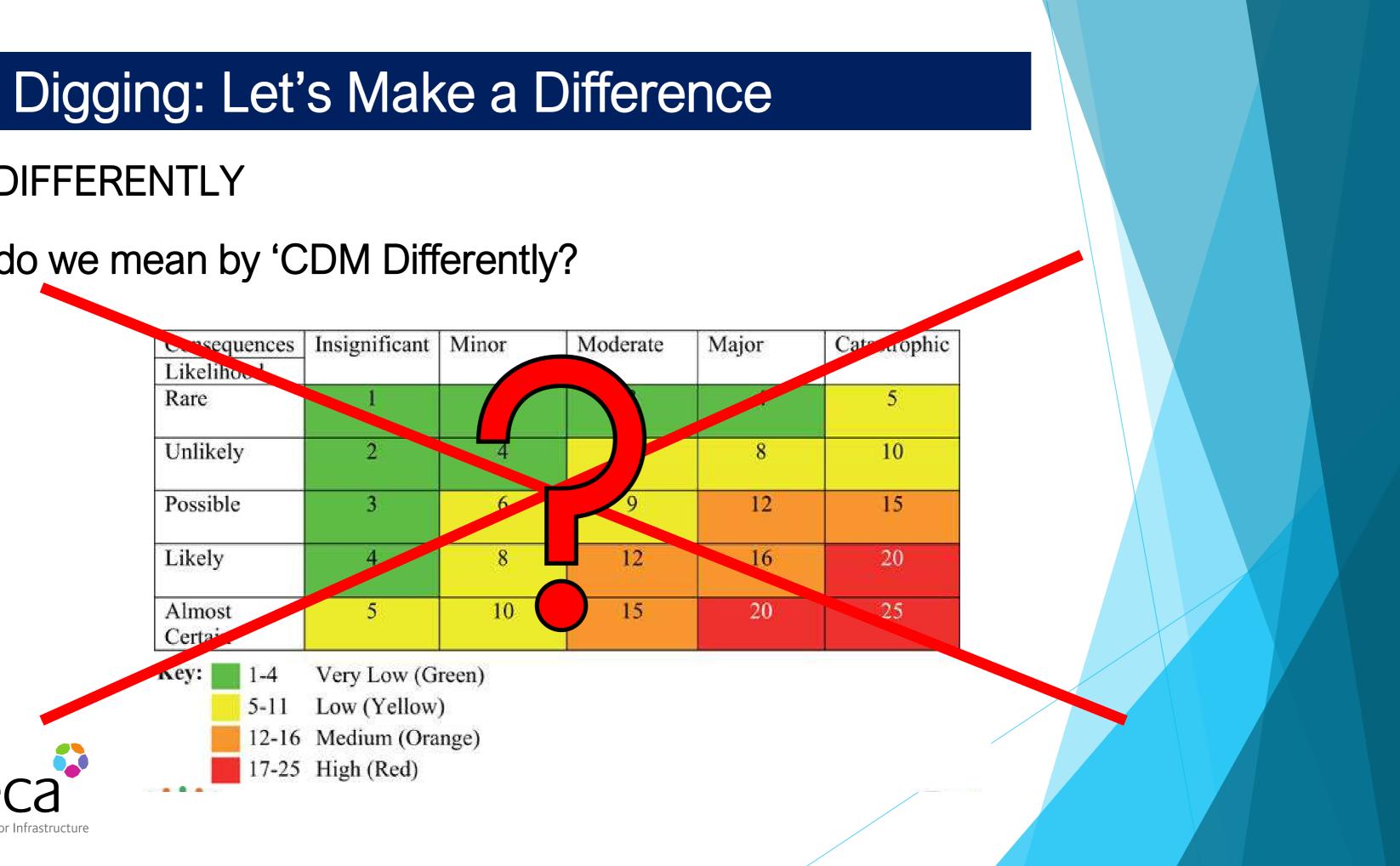
Judith Hackitt HSE Chair –responding to a question about how unlikely an accident had to be before the questioner could stop worrying about ending up in court. (August 2012)





CDM DIFFERENTLY

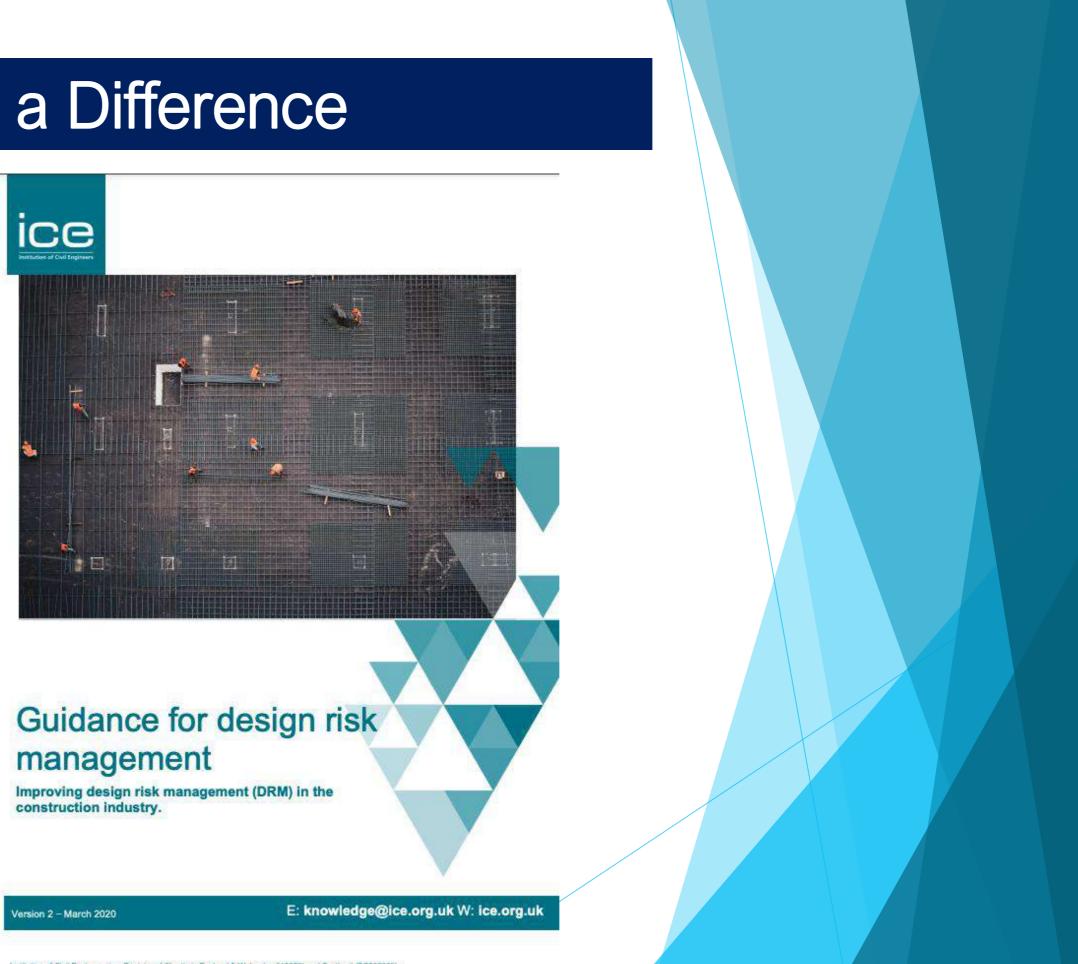
What do we mean by 'CDM Differently?



Working for Infrastructure

CDM DIFFERENTLY – Design Risk Management - DRM

https://www.ice.org.uk/med ia/usuhymf3/drm-guidanceversion-2-march-2020.pdf



tion of Civil Engineers is a Registered Charity in England & Wales (no 210252) and Scotland (SC038 ice.org.uk



CDM DIFFERENTLY – Design Risk Management (DRM)

The ICE Design Risk Management (DRM) toolkit was developed to help designers, particularly those taking on the principal designer (PD) function, to:

•Help their clients develop their management arrangements for addressing the significant risks associated with their projects

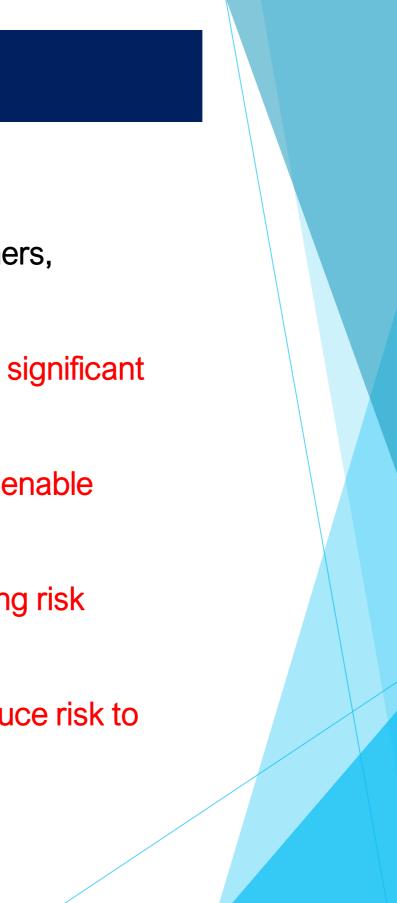
•Ensure that sufficient pre-construction information is provided to designers to enable them to mitigate risks in the pre-construction phase

•Systematically identify the project-specific aspects of the development requiring risk management at the strategic planning stage

•Communicate clearly and effectively the measures taken during design to reduce risk to a tolerable level

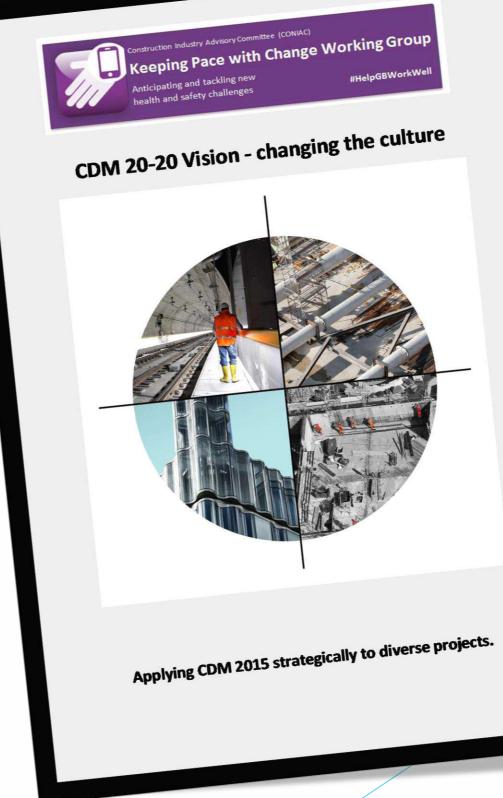
•Promote a collaborative approach to risk mitigation





CDM 20 - 20 vision Changing the culture

https://www.cdmdifferently.com/





CDM strategy brief (DRM1)







Why a 'CDM' Strategy brief?

To enable the Principal Designer function to be discharged effectively :-

- Involve the client at the earliest stage in understanding their duty to make suitable arrangements for managing the project so health, safety and welfare is secured
- Pull together key information in a simple, easy to read format that can be developed collaboratively by the project team.
- Enables new team members to 'get up to speed' on project risk quickly and consistently

Identify significant risk issues where design coordination is required

Why a 'CDM' Strategy brief?

Client function :-

- To demonstrate management arrangements in place •
- To set out the Client's expectations for health, safety •
- To decide procurement route to ensure collaboration •
- To establish Health & Safety File requirements at start



CDM Differently - Strategy brief

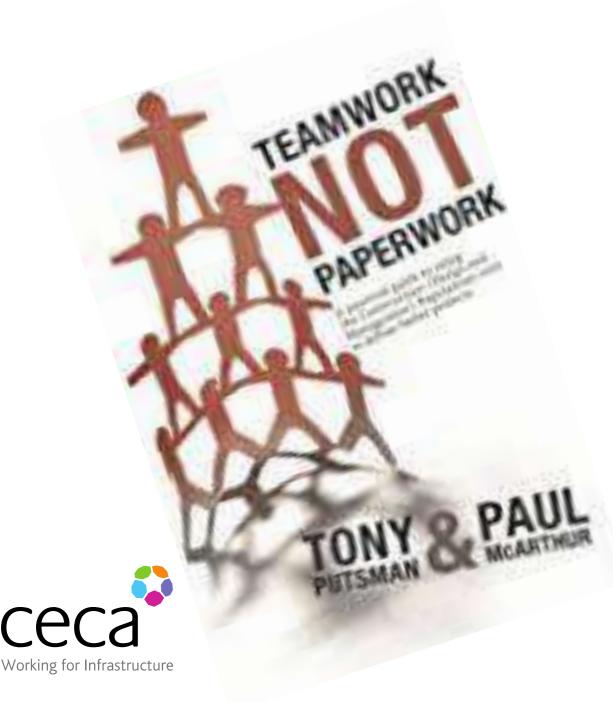
The first stage in developing a clear plan for managing the significant risk issues associated with successful project delivery:

- Project description
- Client H&S brief
- **Project timescales**
- Significant risks
- Pre-construction information
- **Project leadership**
- **Procurement strategy**
- Communication strategy



CDM DIFFERENTLY

Teamwork not Paperwork





Working for Infrastructure

Construction (Design and Management) **Regulations 2015**

ceca

A good practice guide for the civil engineering sector











and Guide to the CDM 2015 Regulations











CDM DIFFERENTLY

Queensland Urban Utilities, Australia

Doing Safety Differently

VIDEO <u>https://youtu.be/eqwBA4nj5CY</u>





CDM DIFFERENTLY

THANK YOU





SELECT SURVEYS LTD

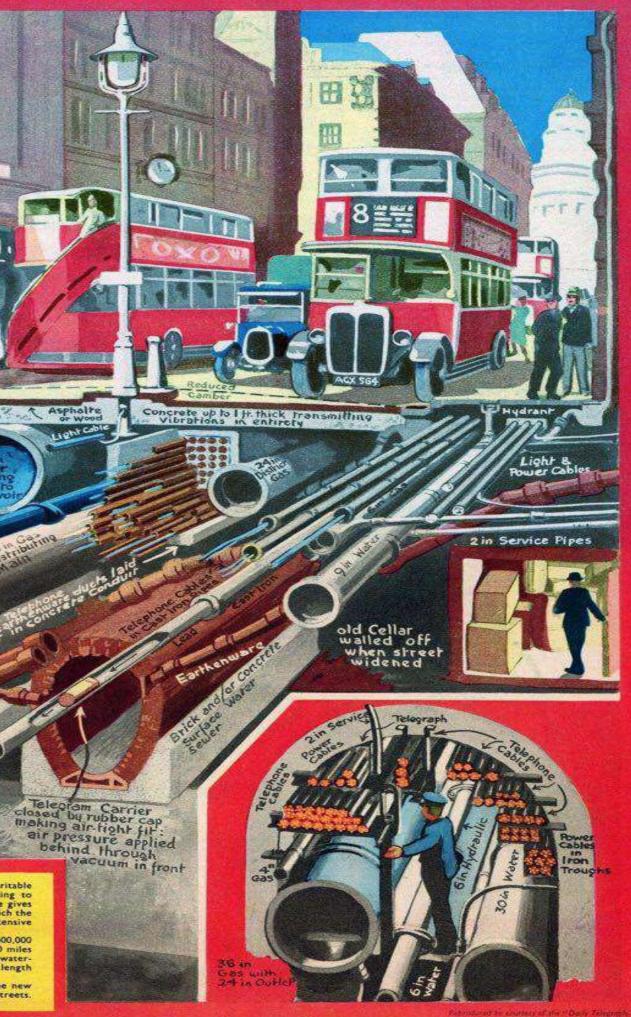
WWW.SELECTSURVEYS.COM

BENEATH the pavements and streets of London runs a veritable network of pipes and cables that play their part in helping to maintain the social services. The sectional view seen above gives a clear idea of the maze of tubes; tunnels and piping with which the capital is honeycombed and which comprises the most extensive service in the world. Included in this marvellous underground system are 4,500,000

8個1

elephones in Gas eleo

Included in this marvellous underground system are 4,500,000 miles of telephone and telegraph lines and more than 45,000 miles of pipes and mains. Gas mains measure 12,000 miles, the water-pipes of the Metropolitan Water Board are 8,000 miles in length and there are 25,000 miles of smaller pipes. In the bottom right-hand corner is a sectional view of the new conduit method gradually being extended beneath London's streets.



Background

Utility and topographical surveying specialists

- Serving the utility industry since 1996
- **National Coverage**
- **Over 500 years of experience within the**
 - company

select surveys

Utility Surveys:

Why We Do What We Do

Safety **Asset Protection** Design

select surveys



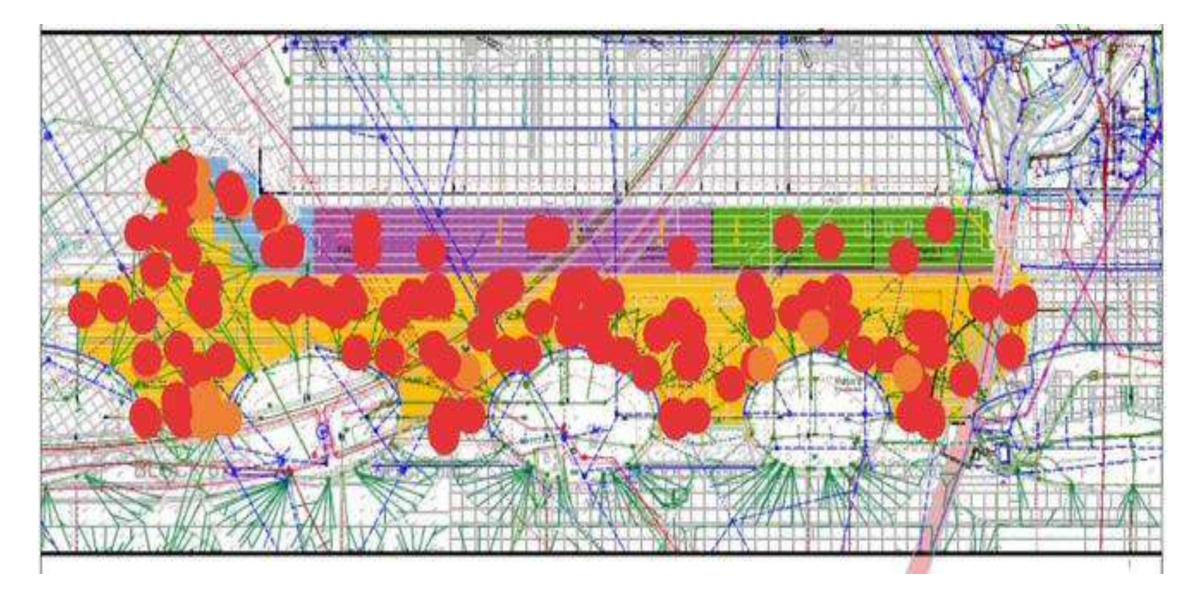
Select Surveys at Heathrow





Permits

select surveys



- Over 5000 permits per year
- 100% safety record

its per year ord

Utility Surveys & **PAS128**

select surveys

Method ¹⁾ (to be determined in consultation with the client)	Survey grid/search resolution 29				Quality levels achievable	Typical application (informative)	
	EML ^{a)} GPR			Other			
		General	Post- processing	techniques 4			
M1	Orthogonal search transect at ≤10 m intervals and when following a utility trace, search transects at ≤5 m intervals	Use as applicable	No	s5 m survey grid	B1, B2, B3, B4	Used where the density	
M1P			Yes		B1P, B2P, B3P	of services is typical of a undeveloped area	
M2	Orthogonal search transect	Either: a) ≤2 m orthogonal; or b) high density array ^{s)} Yes	No	⊴2 m survey grid	B1, B2, B3, B4	Used where the density of services is typical of a suburban area or where the utility services cross boundary of a survey are	
M2P	at ≤5 m intervals and when following a utility trace, search transects at ≤2 m intervals		Yes		B1P, B2P, B3P		
M3	Orthogonal search transect	Either: a) ≤1 m orthogonal; or b) high density array ^{s)}	No	≤1 m survey grid	B1, B2, B3, B4	Used where the density	
МЗР	 at ≤2 m intervals and when following a utility trace, search transects at ≤1 m intervals 		Yes		B1P, B2P, B3P	of services is typical of a busy urban area or for clearance surveys prior to operations such as borehole/drilling/ fencing/tree planting	
M4	Orthogonal search transect at ≤2 m intervals and when following a utility trace, search transects at ≤0.5 m intervals	Either:	No	≤0.5 m survey grid	B1, B2, B3, B4	Used where the density of services is typical of a congested city area	
M4P		a) ≤0.5 m orthogonal; or b) high density array ^{s)}	Yes		B1P, B2P, B3P		

NOTE 1 In general the effort increases from M1 to M4 and the addition of post-processing. For areas with a greater density of utilities or areas considered high risk by the client, a detection method that has a higher level of effort should be selected.

NOTE 2 "P" indicates off-site post-processing has been included.

¹⁾ It is a requirement that a minimum of GPR and EML techniques are used (see 8.2.1.1.2).

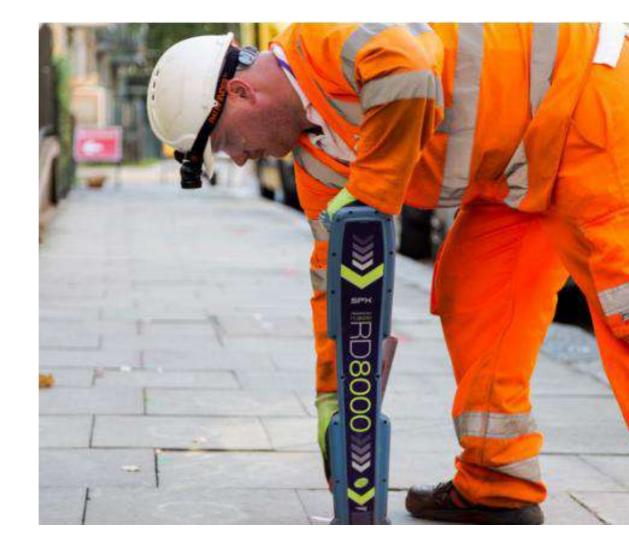
²⁰ The tolerance for orthogonal transect centres and survey grids shall be ±0.1 m.

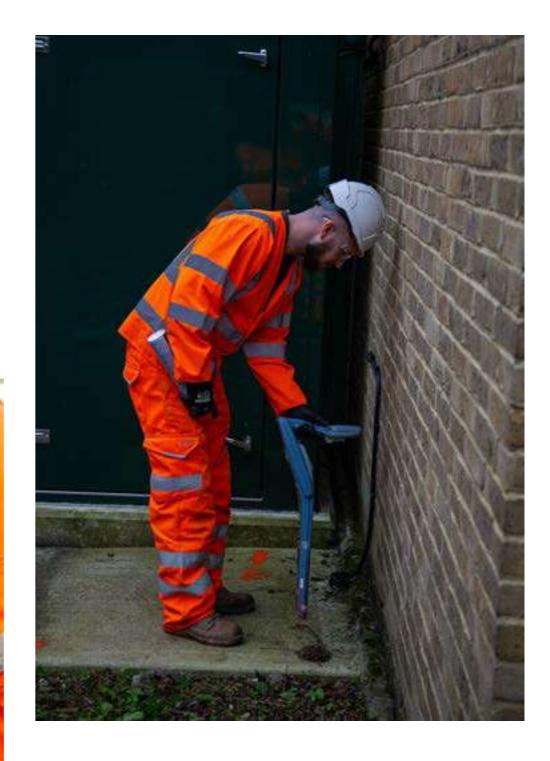
³⁰ It is a requirement that passive EML is deployed over the whole survey area and that where an active EML method can be used, it is used (see 8.2.1.3.2). ⁴⁾ The transect centre depends on technique used.

⁵¹ A high density array comprises 100 mm or closer antenna separation.

Electromagnetic





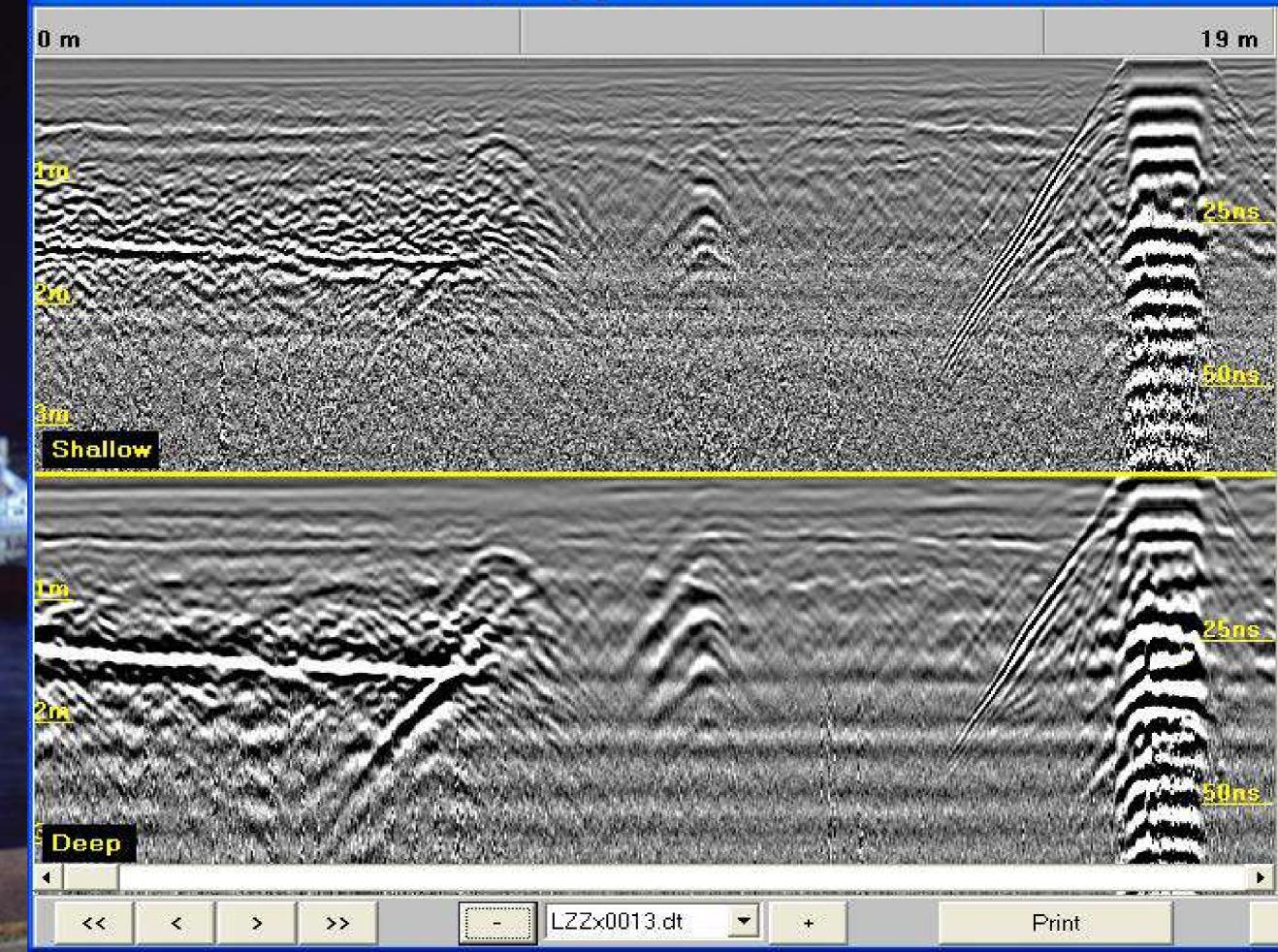


Ground Penetrating Radar

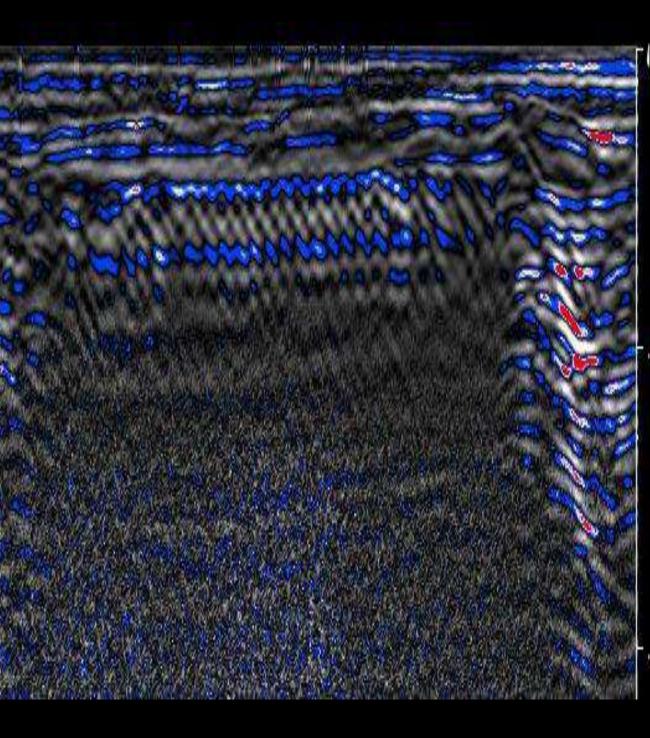


GPR Data – What it Looks Like

📥 DetectorDuo v02.00.006 Powered by IDS Ingegneria dei Sistemi - ACQUISITION EDITING laganH



Construction Features



Voids

SINKHOLE DETECTION SELECES

SINKHOLE





Heathrow Utility Projects





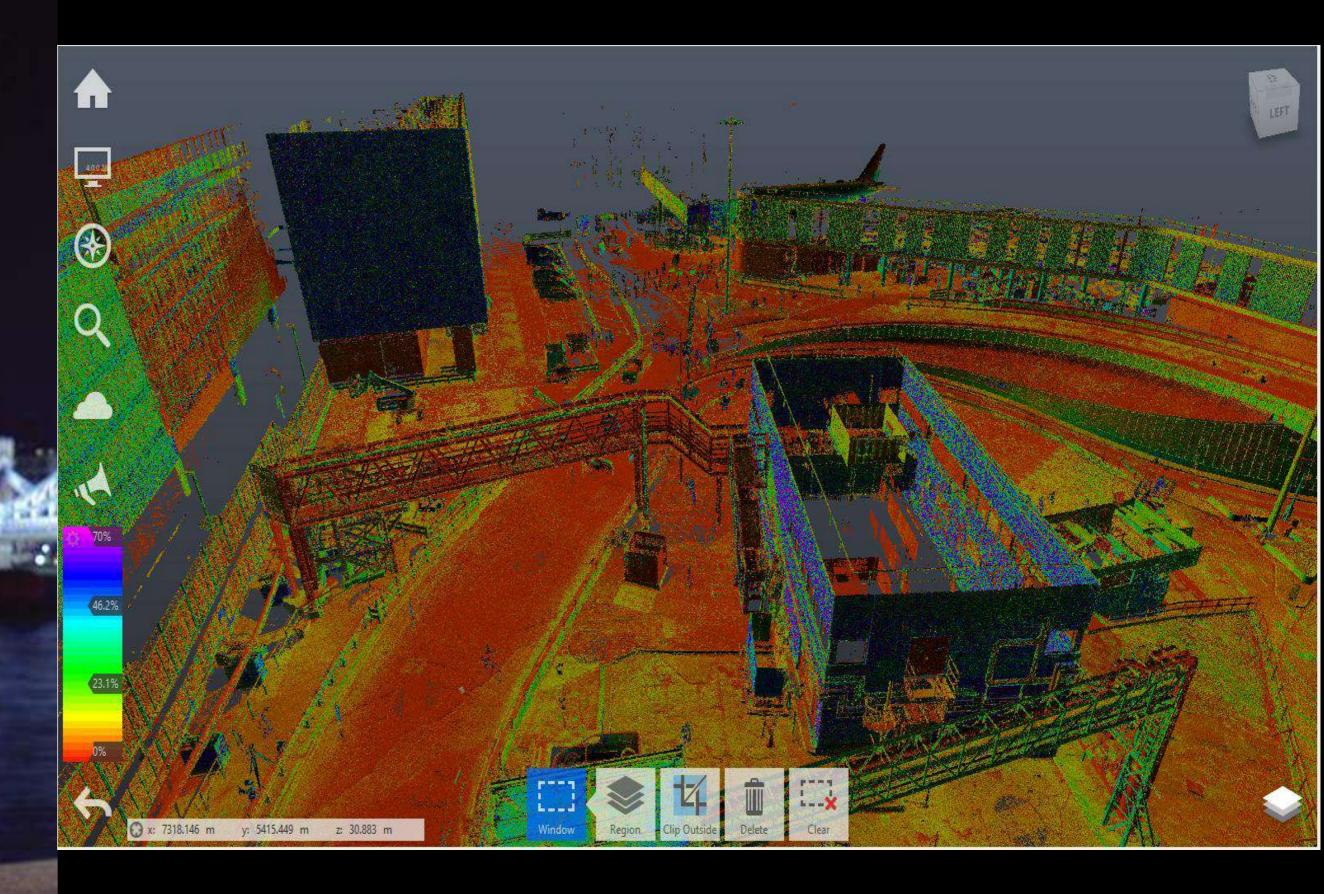


Drainage Surveys

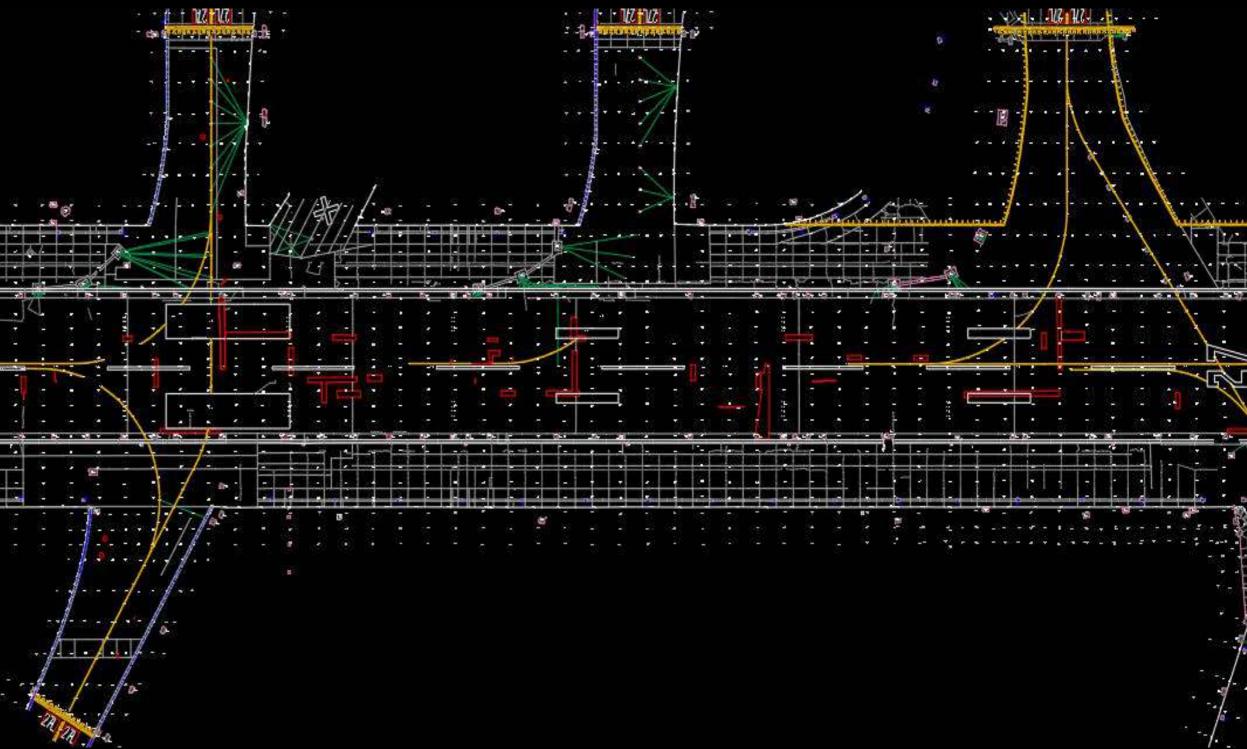
select surveys



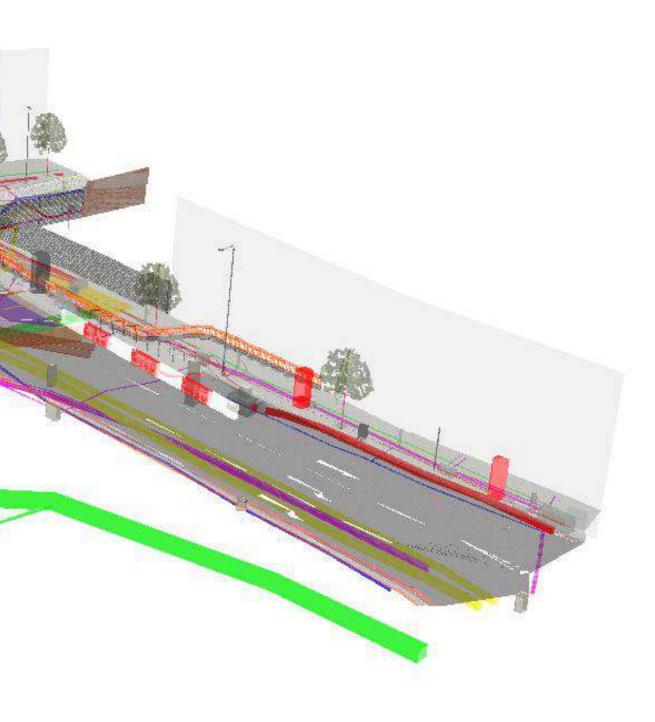
Topographic Surveys and Scanning



Topographic Surveys and Scanning



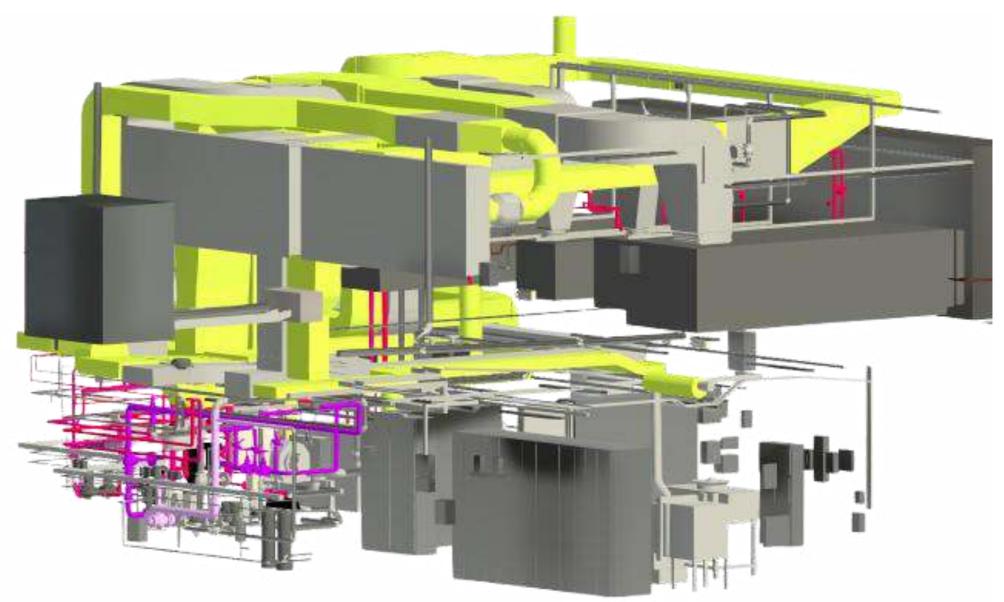
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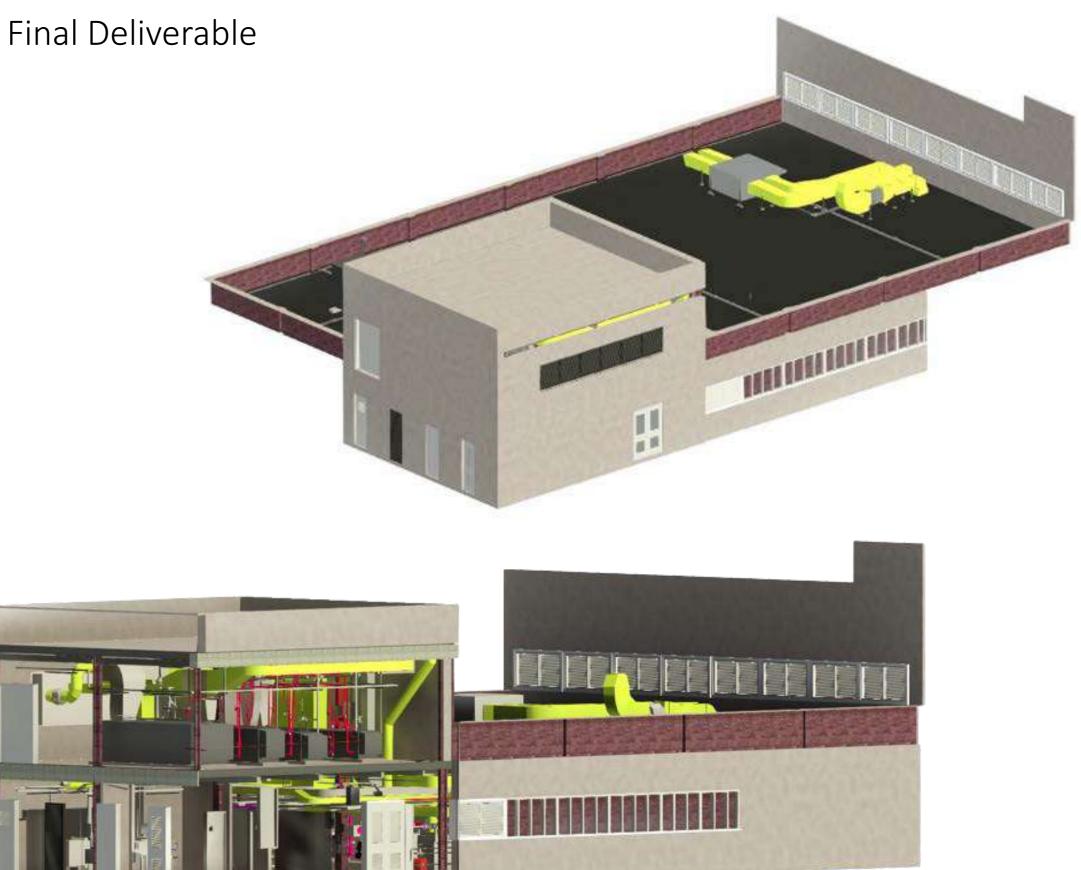
SCAN TO BIM

MEP SYSTEMS

Ducts, pipes, conduits, and equipment were traced and modelled using Revit's MEP tools, ensuring alignment with the scanned data.



SCAN TO BIM



SCAN TO BIM





To Sum Up

select surveys

- Standards in Safety and Utility Avoidance.
- GPR and EML work together not separately.
- Only continue working if it's safe. •

• THANK YOU!



Protecting People, Places and Assets with Geo-fencing





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Be

Safe

How we help you Be Safe

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Get Direct
Behavioural
Insights

Delineate PC Responsibilities



Increase Utility Avoidance



Improve Tunnel Safety



A real time view of your project



Loss of Situational Awareness



Reduce People/Plant Interface Risk



Lifting Exclusion Zones



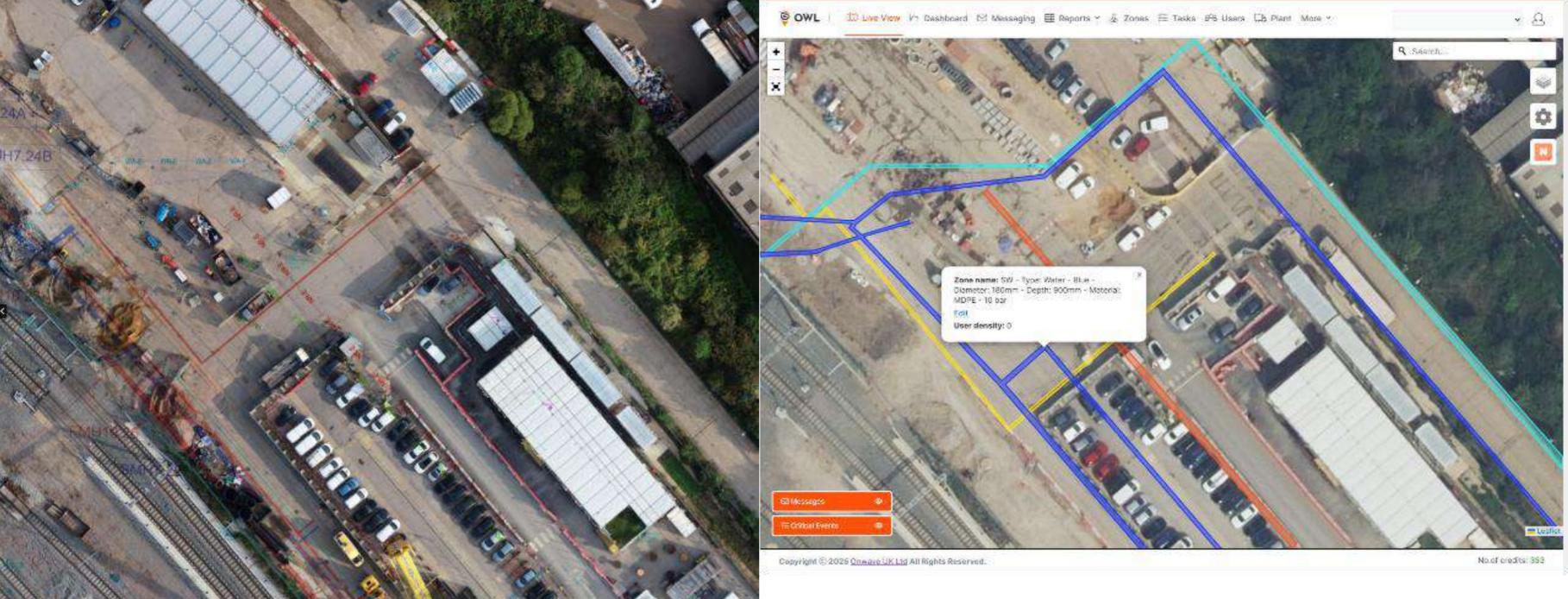


Improve Mobile Worker Safety

Faster Incident Response

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Geo-fence Creation



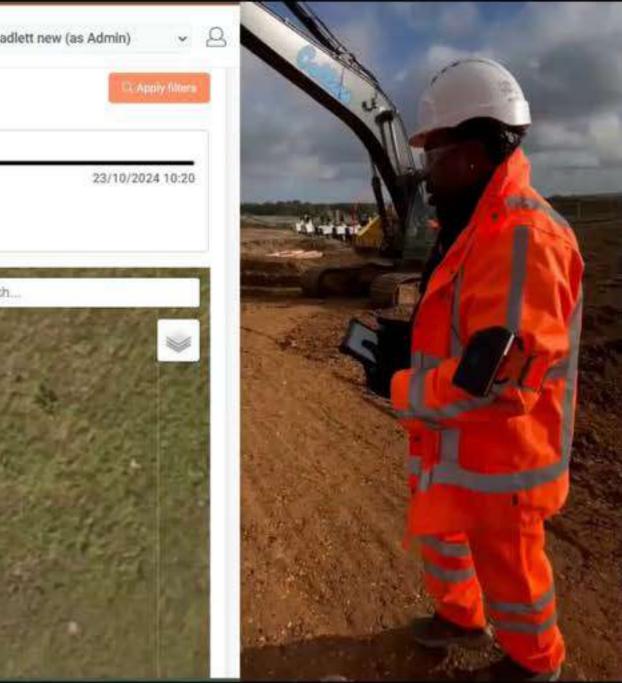


Hardware

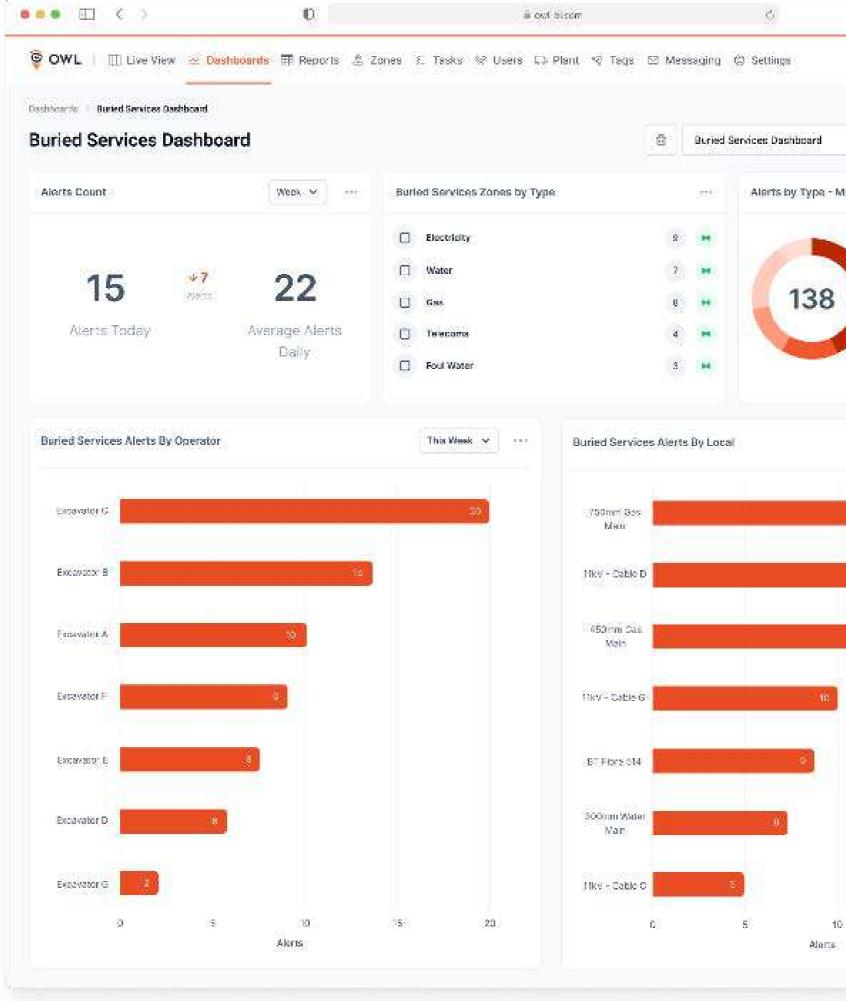


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Thank you for listening

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